

# plane talk

Adelaide Airport Limited | Community News | August 2016



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# Managing Director's Report

**I was excited to join South Australian Treasurer, Tom Koutsantonis, and the SA Tourism Commission in China in July to sign an agreement with China Southern Airlines that will see three flights a week operating between Guangzhou and Adelaide.**

As is often the case, this 'overnight success' has taken several years of discussions and negotiations. It's been no secret we've coveted a direct mainland China service, and China Southern had previously demonstrated its interest in Adelaide with charter services operating here in 2010, 2011 and 2013.

The Adelaide to China market has now grown to more than 100,000 passenger movements per annum for the first time, and we are confident that this number will grow significantly further as a result of the China Southern service.

We're already working hard to ensure we are ready for the anticipated increase in Chinese visitors. Just some of the initiatives include the training of Chinese speaking airport ambassadors to help China Southern customers in the terminal as well as rolling out Chinese wayfinding signage at the airport.

This latest announcement follows our first Qatar Airways service in May. The arrival caused quite a stir, not just locally but in the wider aviation community, given it was the first time an Airbus A350 had operated as a scheduled service to anywhere in Australia.

It was a pleasure to also welcome Qatar Airways Group Chief Executive Officer, His Excellency Mr. Akbar Al Baker, who commented during his stay that Adelaide was an important addition to Qatar Airways' route map.

On the domestic front, we welcomed Jetstar's decision to introduce an Adelaide – Sunshine Coast service starting in September. It will be the first time an airline operates this route since 2008.

On the ground, there have been some notable improvements and facilities upgrades. For example, we've completed the northern tow-off parking area, which creates room for an additional three narrow-bodied or one wide-bodied aircraft.

We've also completed an upgrade of the Vickers Vimy Memorial, which will allow it to be better viewed by more people. This aircraft is an important piece of our aviation history, and we hope one day to be able to shift it closer to the main terminal as part of future development. But for now, we're glad to be able to make the aircraft more accessible in its current location.

I would also like to take this opportunity to welcome our new Director, Jane Yuile, to the Adelaide Airport Ltd Board. Jane has extensive experience across a wide range of industry sectors, most notably the banking and financial sector. She will no doubt provide a vital contribution as we move towards another significant growth phase.

The second half of 2016 promises to be as busy and exciting as the first half. I hope to be able to share some exciting announcements about new developments and expansion of existing facilities. Keep an eye on our website and our social media channels for the latest.

Mark Young



Managing Director  
Adelaide Airport Limited



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# Adelaide Airport welcomes China Southern direct flights to Guangzhou



**Adelaide Airport has welcomed the signing of an official agreement with China Southern for direct flights between Adelaide and Guangzhou from December this year.**

The new services, the first direct flights between Adelaide and mainland China, will operate three times a week from 12 December 2016 in time for the summer peak period.

The new route out of Adelaide will utilise an Airbus A330-200 aircraft, offering economy, economy-plus, business and first class seating options.

China Southern's new flights represent more than 1300 seats to and from Guangzhou each week.

Adelaide Airport Managing Director, Mark Young, said the airport was delighted to attract a mainland China service, further expanding Adelaide's international network.

"We expect this new service will create significant inbound and outbound tourism opportunities as well as attractive export links into one of China's largest cities," Mr Young said.

"We're aware that there is strong demand from Chinese visitors for experiences that Adelaide and South Australia have to offer including our world class wine and seafood, and natural experiences such as Kangaroo Island.

"The service will also connect the significant number of friends and families who live in the two regions."

Guangzhou, formerly known as Canton, is China's third largest city and its busiest trade and transport hub.

**Services from Guangzhou on CZ663 will depart at 10.00pm on Saturday, Monday and Wednesday and arrive in Adelaide at 9.30am the following day.**

**Services from Adelaide on CZ664 will depart at 11.00am on Sunday, Tuesday and Thursday, arriving in Guangzhou at 5.40pm on the same day.**

"We expect this new service will create significant inbound and outbound tourism opportunities as well as attractive export links into one of China's largest cities."

“We’re excited to be the first airport in Australia to welcome the new-generation Airbus A350-900 aircraft – one of the world’s most technologically advanced twin-engine aircraft.”



## Qatar touches down in Adelaide

**Adelaide has welcomed Qatar Airways’ inaugural flight to South Australia and the arrival of the first scheduled Airbus A350 service in Australia.**

The direct service from Doha to Adelaide marked the start of the airline’s daily flights to Adelaide, which are estimated to generate an extra \$41 million into South Australia’s visitor economy and create 228 jobs across the state.

Qatar Airways Group Chief Executive, His Excellency Mr Akbar Al Baker, led a delegation from Qatar on the inaugural flight.

Adelaide Airport Managing Director, Mark Young, said the inaugural arrival was excellent news for both the local tourism industry and South Australians travelling abroad.

“The Qatar Airways Doha-Adelaide service opens up a brand new link with the Middle East, and provides excellent connections further afield such as with Europe and the UK,” Mr Young said.

“We’re excited to be the first airport in Australia to welcome the new-generation Airbus A350-900 aircraft – one of the world’s most technologically advanced twin-engine aircraft.”

Qatar Airways Group Chief Executive, His Excellency Mr Akbar Al Baker, said: “Adelaide is an important addition to our route map, and we are pleased to offer the people of South Australia the most modern aircraft in the industry to connect them with 38 countries in Europe, 23 countries in Africa, and 27 destinations in the Middle East.”

SA Tourism Minister, Leon Bignell, said he was delighted to welcome Qatar Airways to Adelaide.

“The new daily direct service is a great opportunity for South Australia to further strengthen our growing international reputation as a must-see tourism destination,” Mr Bignell said.

“Not only will the Qatar Airways flights bring tourists to South Australia, but the return flights present the chance to fill the A350-900’s cargo holds with as much as 80 tonnes of premium South Australian produce.

“Recent figures show international visitors to our state are up by almost 10 per cent to the year ending December 2015, and they spent \$897 million while they were here.”

Adelaide is the fourth Australian city – along with Sydney, Melbourne, and Perth – to be served by Qatar Airways, which was named Airline of the Year by UK-based airline consultants Skytrax for the third time in 2015.

**The daily flight schedule is:**

**DOH-ADL QR914 departs 2055;  
arrives 1625 (+1 day)**

**ADL-DOH QR 915 departs 2130;  
arrives 0450 (+1 day)**

# Jetstar flies to Sunshine Coast



## Jetstar will introduce a new direct flight between Adelaide and the Sunshine Coast starting in September this year.

The new services, the first direct flights between Adelaide and the Sunshine Coast since 2008, will operate three times a week from 30 September 2016 in time for the SA school holidays.

The new Jetstar route out of Adelaide is the second to be introduced in the past six months, with Adelaide-Avalon (Melbourne) flights having started in March this year.

Jetstar's new flights represent over 56,000 additional seats between Adelaide and Maroochydore each year.

Adelaide Airport Managing Director, Mark Young, said it was really pleasing to see Jetstar continue to expand its network out of Adelaide.

"South Australians will now be able to easily access popular holiday destinations such as Noosa, Maroochydore and Mooloolooba," Mr Young said.

"We also expect there will be plenty of Sunshine Coast residents who will want to experience what Adelaide has to offer including our world class wine and seafood, and natural experiences such as Kangaroo Island.

"The service will also connect the significant number of friends and families who live in the two regions."

Return services between Adelaide and the Sunshine Coast will be operated using Jetstar's 180-seat airbus A320 aircraft on Wednesday, Friday and Sunday.



## New director appointed

**Adelaide Airport Limited has announced the appointment of Jane Yuile as a new Board Director.**

AAL Chairman, Rob Chapman, said Ms Yuile would bring a wealth of experience to the Board as a result of her deep board expertise.

"Ms Yuile is highly respected in the South Australian business community," Mr Chapman said.

"She has a deep commitment to the State and has demonstrated experience across a range of sectors including the banking and financial sector, the arts, environment, technology, utilities, healthcare and education."

Ms Yuile is currently State Chair of ANZ and also currently chairs both ReturnToWorkSA (formerly WorkCover SA) and the Advisory Board of the Australian Centre for Asian Business (UniSA), and is a Director of BuiltEnvirons and the Art Gallery of South Australia.

She has a Masters of Business Administration and Bachelor of Science, and is a Fellow of the Institute of Chartered Accountants and Australian Institute of Company Directors.

Mr Chapman thanked former Director Anne Howe, who had provided significant expertise, experience and advice to the Board over the past five years.

# Top 10 international airport ranking for Adelaide

Travel + Leisure magazine is published monthly and attracts 4.8 million readers worldwide.

Top 10 International Airports:

1. Singapore Changi Airport
2. Dubai International Airport
3. Hong Kong International Airport
4. Incheon International Airport
5. Zurich Airport
6. Ben Gurion International Airport (Tel Aviv)
7. Munich Airport
8. Haneda (Tokyo International) Airport
- 9. ADELAIDE AIRPORT**
10. Amsterdam Airport Schiphol



**Adelaide Airport has achieved a ranking in the Top 10 International Airports by New York's respected Travel + Leisure magazine.**

The 'World's Best 2016' reader survey, released in July, lists Adelaide at Number 9 in the list of international gateways.

Top of the list was Singapore's Changi Airport, followed by Dubai and Hong Kong airports.

Each year, Travel + Leisure asks readers to weigh in on travel experiences around the globe—to share their opinions on the top hotels, resorts, cities, islands, cruise lines, spas, airlines, and more.

Readers rated international airports (those located outside of the United States) on access, check-in/security, restaurants/bars, shopping, and design.

# June quarterly passenger report

**Adelaide Airport Limited (AAL) has recorded a 2.1% increase in total passenger numbers for Q4 FY16 compared with the prior corresponding period.**

Domestic passengers grew 2.4% to 1.71 million for the quarter led by passenger increases on the primary capital city markets of Sydney (+3.3%), Melbourne (+2.4%) and Brisbane (+4.3%). The introduction of the direct Avalon service in March 2016 stimulated the Victorian market with 13,400 new seats available between Adelaide and Avalon over the quarter.

International passengers returned to positive growth during Q4 FY16 with a pax increase of 0.1% following the introduction of the Qatar Airways daily Adelaide-Doha service on the 3rd of May which increased capacity by 32k seats for the quarter. This was partly offset by Malaysia Airlines decreasing from a weekly to a 4 per week service.

The (-8.3%) decline in passengers observed over the financial year reflects the cancellation of the daily Air Asia X service in January 2015. Combined with the Malaysia Airlines reductions in September 2015, there was a net reduction of 10 services per week to Kuala Lumpur.

Adelaide Airport records 2.4% growth in domestic passengers for Q4 FY16



Pax	Quarter to Date			Financial Year to Date (Final)		
	Jun-16	Jun-15	Growth (%)	Jun-16	Jun-15	Growth (%)
Domestic *	1,711	1,671	2.4%	7,035	6,907	1.9%
International	210	210	0.1%	858	936	-8.3%
<b>Total</b>	<b>1,920</b>	<b>1,880</b>	<b>2.1%</b>	<b>7,893</b>	<b>7,842</b>	<b>0.7%</b>

# Exercises test emergency procedures

Emergency exercises in June and July have helped test both Adelaide and Parafield airports' emergency and communications procedures.

Both exercises, within the airside boundaries, involved airport staff, regulatory bodies and emergency services personnel.

The annual exercises have given Adelaide and Parafield airports an opportunity to assess their procedures and training to ensure that any emergency is managed in a professional manner.



## FM team dives in to repair cable

The Facilities Maintenance (FM) team often find themselves completing some unusual tasks or repairs and in some very strange conditions.

This was again demonstrated during a recent cable repair on the airfield undertaken by FM staff members Rob Scott, Matt Willsmore and Richard Steer (photo alongside) who had to put on some heavy duty waders and enter one of the many airport drains to complete the repair.

The repair was undertaken in conjunction with AirServices Australia, and required isolating one of the main air navigational aids on the airport so that task could be completed safely and not impact on aircraft operations.

The team completed the task with all systems back in service in just over 2 hours.

# Iron Maiden stages a big entrance

The arrival of Iron Maiden's personally-branded Boeing 747 at Adelaide Airport on May 11 caused a significant stir amongst aviation enthusiasts as well as the general public.

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In addition to the landing and take-off, the general public had ample opportunity to get up close with the aircraft parked on Bay 82, directly adjacent the long term car park, during its two-night stay.

The aircraft was also a big hit on social media, with posts on Adelaide Airport's Facebook page attracting more than 30,000 views and 800 'likes'.

Views

# 30,000

Adelaide Airport's Facebook page



# Vickers Vimy memorial upgraded

**An upgrade of the building housing the Vickers Vimy aircraft at Adelaide Airport has been completed.**

The upgrade has increased visibility, access and awareness of the historic aircraft and improved the environmental conditions within the pavilion in order to enhance conservation of the plane.

The Vickers Vimy aircraft is an iconic piece of aviation history as the first aircraft to fly from England to Australia in 1919.

Adelaide Airport Executive General Manager, Corporate Affairs, Brenton Cox, said the project included the construction of a new external canopy and curved plywood screens, which referenced the curves on the Vickers Vimy wings and propellers, and created an attractive entry into the larger viewing area.

New LED lighting has been installed to align with Adelaide Airport's environmental strategy, as well as a number of other design features to assist in minimising the amount of damaging sunlight from affecting the materials and finishes of the fragile aircraft.

"The enclosure itself has been modernised and opened up," Mr Cox said.

"When the original enclosure was built, the amount of window space had to be limited due to the sensitivities of the aircraft to the sun's UV light.

"Now we can utilise more transparent and sufficiently UV resistant material that allows us to make the Vimy more open and visible to the outside world."

New signage has been installed to assist the public. A number of short duration car park spaces close to the building are also available for those who are temporarily visiting the aircraft.

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# ALDI development approved

**Adelaide Airport has approved a Merit Use application by ALDI to develop a supermarket within the airport's Burbridge Business Park, subject to conditions.**

The airport carefully considered all feedback from stakeholders as part of the application process, and sought independent planning and environmental assessments, as well as traffic studies relating to the proposed development.

As part of the approval, Adelaide Airport has sought and received agreement from ALDI on steps to minimise any noise, and this will form part of the lease conditions.

ALDI has also agreed to a request by West Torrens Council to include designated staff car parking.

The development is expected to create up to 50 jobs at the peak of construction, as well as 25 ongoing retail jobs in the western suburbs.

# Northern tow off parking completed

**A project to deliver additional tow off parking facilities for aircraft to the north of Adelaide Airport's main terminal has been completed.**

The Northern Tow Off Parking Area project has created parking for an additional three narrow-bodied or one wide-bodied aircraft. The existing Ground Storage Equipment area has also been expanded.

The works involved the part demolition of the northern regional covered walkway to facilitate the removal of existing pavement and construction of a new tow off hard stand for a range of aircraft types.



# Adelaide Airport partners with Power Community Youth program



Adelaide Airport has become a proud partner of Power Community Ltd's 'Empowering Youth' program in the northern suburbs.

Empowering Youth encourages participants to take responsibility for themselves and others by making positive decisions in relation to their health, lifestyle, finances and career path.

The program covers topics that develop physically active and socially engaged young people within the community. It is delivered fortnightly over a semester, involving a mix of class work, physical activity and excursions.

As part of the partnership, Adelaide Airport employees attended one of the program's training exercises at RAAF Base Edinburgh, as well as being present for the students' graduation.

Adelaide Airport Executive General Manager People & Culture, Sue Doyle, said the airport wanted to be able to make a difference.

"With our Community Investment Program, we do have a strong focus on empowering and uplifting youth," she said.

"It has been fantastic to see these students so involved and focussed on something that's completely different from what they would otherwise do in everyday classroom studies."

## SA 'living artists' on show



An exhibition of SA artists that has recently toured China is now on display in Adelaide Airport's main terminal.

As part of its sponsorship of SALA Festival 2016, Adelaide Airport is hosting the 'Great Southern Land' exhibition until September 30.

The exhibition features 15 South Australian artists who have explored the beauty and rawness of lives lived in Australian places. The exhibition surveys the frontier of our oceans, depicts the suburban and urban as well as the outback.

'Great Southern Land' travelled to China in April this year as part of the State's trade mission led by Premier Jay Weatherill acknowledging the 30th anniversary of the sister province relationship with Shandong.