

P L A N E

TALKING

ADELAIDE AND PARAFIELD COMMUNITY AND STAFF NEWSLETTER **SEPTEMBER 2012**

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Mark Young

MD'S COMMENTS

It's been a significant few months for AAL, both on the ground and in the air.

Most notable has been the opening of the new multi-level car park and associated road layout.

The feedback we're receiving from customers is that the new car park is a vast improvement on the old car park. All of the entry and exit gates, pay machines and parking guidance system have been fully operational, and our project team has been making small adjustments to improve the system even further.

We had a few teething issues over the first few days, but the project team acted swiftly to improve signage, open up more kerb space and increase the level of 'on-the-ground' traffic management during the peak hours.

AAL was ably supported by the SA Taxi Council, which assigned its own taxi concierges to assist with educating and directing taxi drivers with customer drop-offs.

I would like to take this opportunity to congratulate everyone involved for their dedication and professionalism over the life of this project. It has been an extraordinary logistical process to undertake this task while maintaining a workable car parking system and road network.

The next stage is the completion of the new dedicated taxi, bus and limousine pick up areas, and then the completion of the new pedestrian plaza. I'm confident the finished product will be as good if not better than any other facility of its type across Australian airports.

On the aviation front, we were extremely pleased to hear Emirates'

announcement that it would fly between Adelaide and Dubai non-stop from November 1. The service will initially start at four flights a week before increasing to a daily service in February 2013.

AAL has been working closely with the State Government and negotiating with Emirates for a number of years to achieve this outcome, and it demonstrates how perseverance can pay off.

A direct link with the Middle East is an important milestone for our business, and for our customers it opens up a significant number of 'one-stop' routes via Dubai to European, African and even North American destinations.

We've also welcomed the introduction of additional flights by Singapore Airlines, which increased to 10 per week the number of flights between Adelaide and Singapore in July and will increase to 12 per week during December and January. Adelaide Airport, in terms of international traffic, is the fastest growing airport in Australia and has solid growth already booked for the current year.

Another important development within our business has been the completion of the Parafield Airport Draft Master Plan and the associated consultation process.

The Draft Master Plan is now with the Federal Minister for Infrastructure and Transport for his approval, and we would hope to receive the Minister's determination before the end of the year.

Mark Young

Managing Director
Adelaide Airport Ltd

EMIRATES ANNOUNCES NON-STOP FLIGHTS BETWEEN ADELAIDE AND DUBAI



Emirates - Adelaide 2011 - Diversion

The State Government and Adelaide Airport Ltd have confirmed that one of the world's largest international airlines will begin direct services between Adelaide and Dubai from 1 November 2012.

Acting Premier John Rau said Emirates would begin the service with four flights a week, linking Adelaide into Dubai International Airport, one of the world's major international hubs, providing access to Europe, the Middle East and the east coast of the United States.

"Emirates flies to 100 destinations globally, including 29 European cities," Mr Rau said. "The agreement by Emirates to fly direct to Adelaide reflects the growing importance of South Australia as a source of tourist and business travel.

"I am confident that the opening of this route will also encourage greater interest and investment from the fast-growing

markets of the Middle East and Europe."

Managing Director of Adelaide Airport Limited (AAL) Mark Young also welcomed Emirates announcement and said the new service would be the first ever operated by an international airline between Adelaide and the Middle East.

"This service will open up a significant number of new and faster international connections for people travelling to and from Adelaide," Mr Young said.

"Emirates has indicated to us the new service will utilise the 354-seat Boeing 777-300ERs, (Extended Range) which will be the largest passenger aircraft to fly to and from Adelaide on a regular basis."

Mr Young said the inbound flight from Dubai is scheduled to arrive at 2045 and leave Adelaide on the return leg at 2245 thus offering international passengers a

different travel option to the international airlines currently flying in to Adelaide.

The Acting Premier said that as part of the agreement with the South Australian Government, Emirates will maintain the direct flights through to at least the end of June 2016 and in return the Government has negotiated a financial assistance and co-operative marketing package.

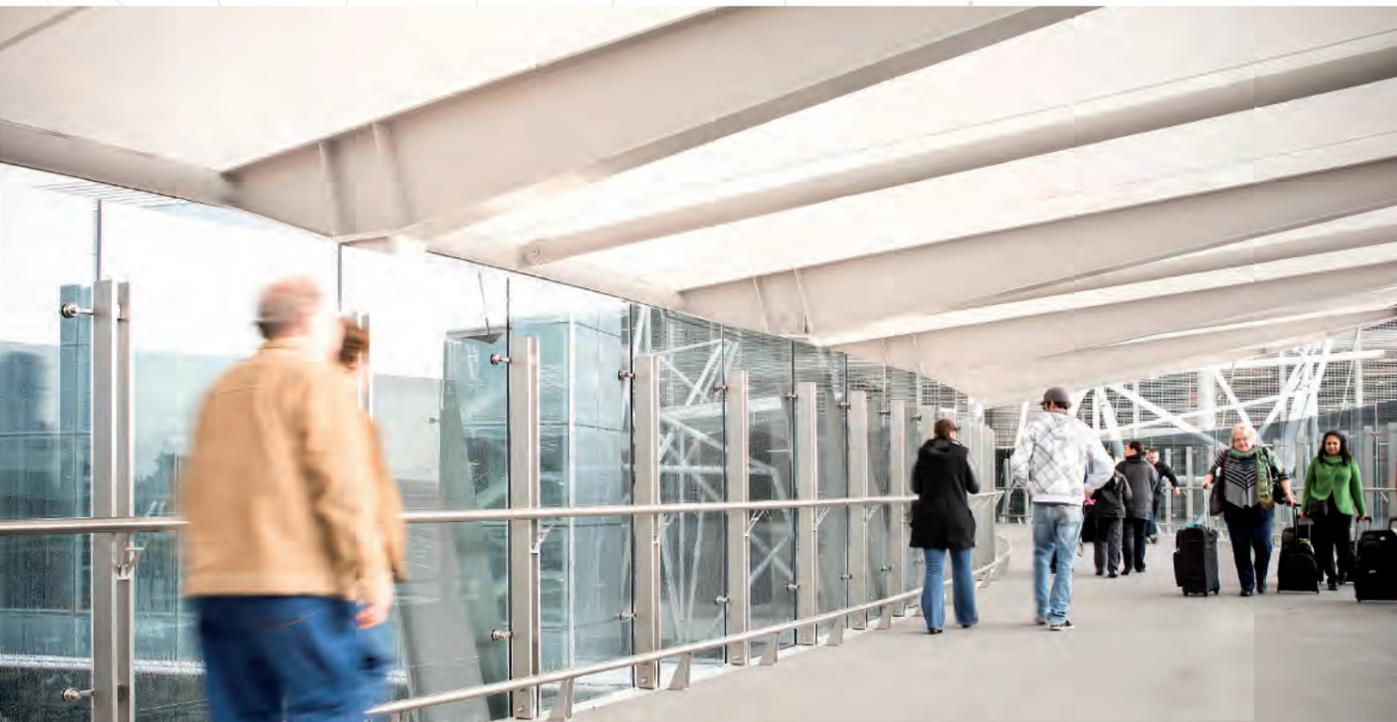
Mr Rau said the package had strict conditions attached on the service requirements. Since flying its first routes out of Dubai with just two aircraft in 2005, Emirates has grown its fleet to more than 170 aircraft servicing more than 120 destinations in more than 70 countries.

Emirates is currently the world's largest operator of both the Airbus A380 and Boeing 777, flying one of the youngest and one of the most modern fleets in worldwide commercial aviation.

NEW CAR PARK OPENING



Link Bridge



Adelaide Airport's new multi-level short term car park has opened for business, providing customers with easier, more efficient parking and a weather-proof link with the main terminal.

The new short term car park is more than double the size of the old car park and features a state-of-the-art parking guidance system with red and green lights indicating the location of available parking bays.

Despite some traffic congestion on opening day, the car park and pick-up /drop-off zones have been running smoothly, and customers have complimented the new facility.

Executive General Manager Airport Operations, Vince Scanlon, said the days of customers getting rained on at Adelaide Airport were over.

"Passengers and visitors are completely undercover from the moment they enter

the short term car park until they board their flight, a significant contrast to the open air car park and the days of walking across the tarmac," Mr Scanlon said.

"Our new undercover link bridge located on level 2 and soon-to-be-completed undercover walkways will provide all-weather access for customers using the car park and the pick-up and drop-off locations.

"The same will apply to taxi, bus and chauffeured vehicle customers from September when we complete a new dedicated area for these services close to the new car park.

"Parking spaces in the new car park will be, on average, closer to the terminal than in the old short term car park. There will also be displays to indicate the number of available parking spaces on each level.

"All of these improvements mean it will be easier to find a park, and easier

to get to and from the terminal."

New pick-up and drop-off points are located on the ground level of the new car park. The upper and lower roadways adjacent the terminal are now permanently closed to general traffic.

Taxis will drop off customers at the new drop-off location under the new car park. The taxi pick up location will remain in its current location until a new dedicated taxi area opens in late 2012.

The bus stop for public transport buses (eg J1, J2) will temporarily be located on the ground level roadway adjacent T1 close to the domestic baggage carousel area.

Mr Scanlon said the new pedestrian plaza, between the car park and the terminal, is expected to be completed in late 2012. It will feature service retail outlets as well as other public amenities.

IMPROVED DISABILITY ACCESS IN NEW CAR PARK

Adelaide Airport's new multi-level car park includes 24 dedicated car parks (6 on each level) for vehicles displaying an Australian disability parking permit. These dedicated parking areas are located

immediately adjacent to the lifts. The new parking guidance system also features blue parking guidance lights to signify the location of disability parking spaces.

Adelaide Airport Customer Service

Officers at the pick-up and drop-off point will have the discretion to direct customers with a disability to a closer drop-off and pick-up location adjacent Qantas Valet alongside the terminal.

DETECTOR DOGS ANNIVERSARY NOTHING TO BE SNIFFED AT

Our four-legged Adelaide Airport workmates, biosecurity detector dogs, are celebrating 20 years in the business in 2012.

Detector dogs play a special role at Australia's international airports and are an integral part of running an efficient airport that meets Australia's important entry requirements.

The anniversary celebrates positive working relationships with the dogs, and their significant contribution to managing the risk of harmful pests and diseases from entering Australia.

The first two DAFF Biosecurity detector dogs became operational in February 1992 - one in Sydney, the other in Brisbane. Today, DAFF Biosecurity has

87 detector dogs deployed throughout Australia at airports, seaports, mail centres and private courier depots.

Adelaide has had 13 dogs and 9 handlers since 1996. Its current detector dogs, Peri and Benson (both males) have assisted in seizures totalling close to 1700kg.

As Australia's biosecurity system changes to ensure it can meet current and future challenges and a growing demand on resources, detector dogs will be increasingly used to target high-risk passengers, cargo and mail.

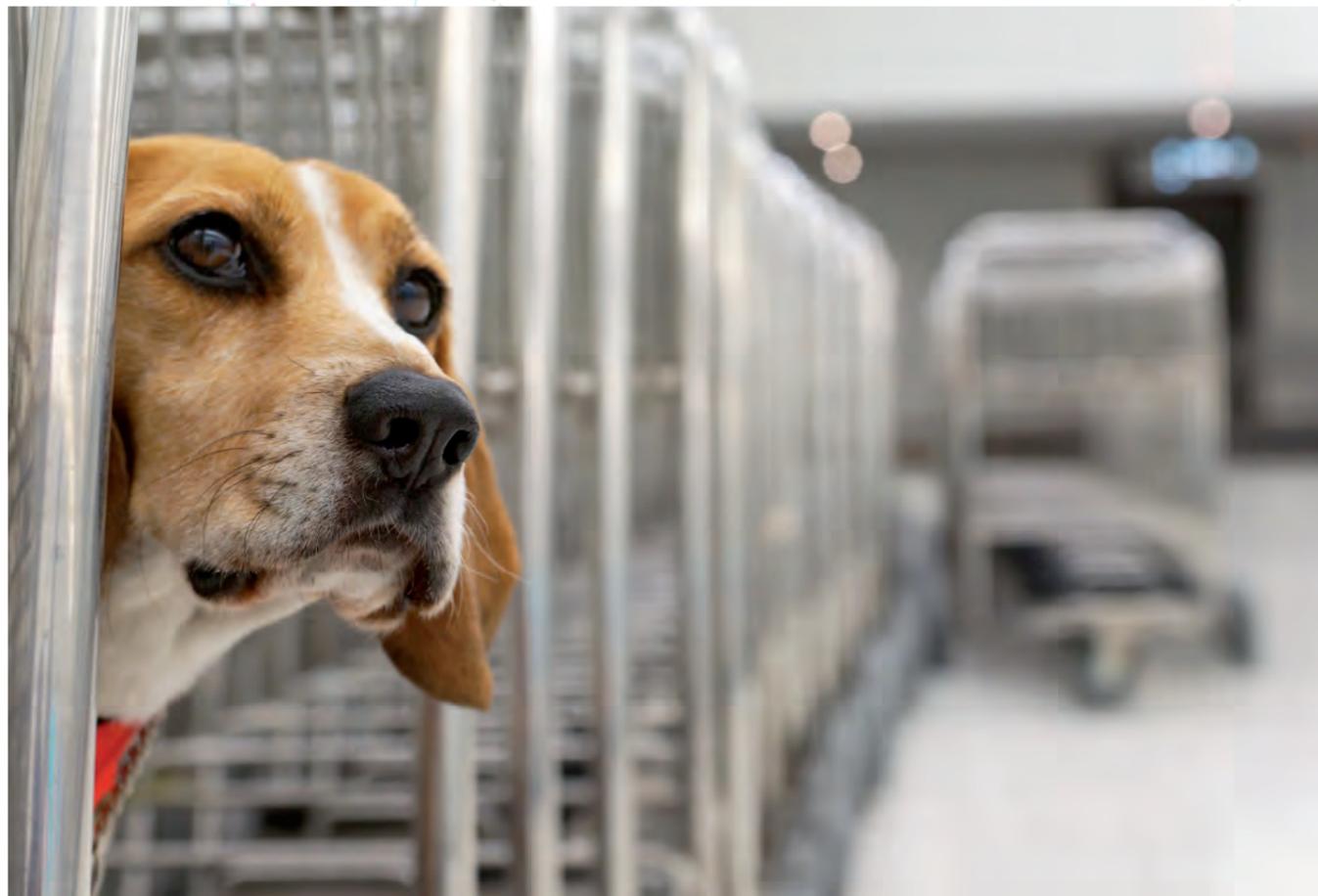
Detector dogs play a key role in the detection of risk items such as food, animals, plant materials and soils - primarily at the border.

With their powerful sense of smell they have detected tens of thousands of items that could put Australia's agriculture industry and unique environment at risk.

As a part of the 20-year celebrations, the dogs have been presented with new DAFF Biosecurity dog coats. The coats, carrying the new DAFF Biosecurity brand, signify the organisation's changing identity. This identity better represents the breadth of Australia's robust biosecurity system - working onshore, offshore and at the border.

Visit www.daff.gov.au/aqis/quarantine/detector-dogs to find out more about DAFF Biosecurity detector dogs as an element of Australia's Biosecurity system.

Benson on the Job - Photo Courtesy of Lori Morgan DAFF - Biosecurity Dog Handler



AUSTRALIA'S REGIONAL AIR ACCESS PACKAGES

The Australian Government and Tourism Australia have produced a simple guide for international airlines looking to utilise one of Australia's Regional Air Access Packages.

International air services are made possible by air services arrangements negotiated by governments. Such arrangements provide airlines with the rights they need to operate in Australia.

When negotiating air services arrangements, the Australian Government offers open capacity for services to and from regional gateways in the form of its Regional Package.

In the Commonwealth Government's Aviation Policy document "Flight Path to the Future", Adelaide is considered a regional gateway for international services, which means there are no capacity constraints

on attracting international airlines.

Under the Enhanced Regional Package, more capacity to major gateways is available where services are linked to regional airports. For example, an airline can choose to operate an international flight to Adelaide via Melbourne. These flights will not be counted against the major gateway capacity available at the time, and therefore benefits both the regional and major gateways.

The Regional Package and the Enhanced Regional Package enables an airline to:

- Increase its presence in the Australian market, without using major gateway capacity entitlements;
- Maximise aircraft utilisation, minimising ground times and aircraft parking



charges by flying onwards to a regional gateway destination instead of parking;

- Take advantage of the scheduling benefits from accessing international airports that are not slot-constrained; and
 - Provide customers with greater destination choice within Australia.
- The four major gateways are Sydney, Melbourne (including Avalon), Brisbane and Perth. The regional international gateways are Adelaide, Cairns, Darwin and Gold Coast.

ADELAIDE AIRPORT SUPPORTS DISABILITY & AGEING EXPO

Adelaide Airport Ltd has once again been a proud supporter of the Disability Information and Resource Centre's Disability & Ageing Expo in Mt Gambier.

AAL has used the opportunity to update customers on recent improvements to airport facilities to assist people with disabilities.

For example, Adelaide Airport Ltd (AAL) has recently constructed an Assistance Animal Relief Area directly adjacent T1.

The new multi-storey car park has more disability parking spaces close to the elevators and a link bridge, providing easy access to the terminal.

To ensure people with disabilities have an easy and pleasant experience when visiting T1, AAL has produced a T1 Special Assistance Brochure in several formats.

This Special Assistance Information

brochure is available in Large Print format, E-Text format and MP3 audio file format. A Braille version and audio CD of the brochure are available on request from Adelaide Airport Ltd's Management Centre by phoning (08) 8308 9211.

If you would like to view or print an online version of the brochure, go to www.adelaideairport.com.au/air-travel/passengers/special-needs.

AAL also has prepared a few simple tips for customers to remember when heading to Adelaide Airport to catch a flight.

- Before you travel, always tell your airline or travel agent when making your reservation that you have a disability. They will be able to make necessary arrangements to assist you when you're at the airport.

- When checking in, selected check-in desks have been lowered to allow easier access for people using wheelchairs. Several check-in desks also have a Counter Hearing System (CHS) installed.
- When passing through security screening, let the screening officer know if you have a condition or require special assistance.
- To assist customers moving throughout T1, some airlines operate a 'buggy' (people mover) service to help customers reach their required departure gate.
- When boarding the aircraft, most airlines provide special arrangements for passengers with disabilities, allowing them to board the aircraft first and disembark last via the passenger boarding bridge (aerobridge).

AIRPORT A BELLWETHER FOR SOUTH AUSTRALIA FORTUNES



Mark Young

Mark Young brings decades of financial management experience in resource development and aviation sectors to bear on Adelaide Airport's pivotal role in supporting South Australia's mining sector growth.

Mark takes a measured, collaborative approach to his task and he has a track record of achievement behind him.

When Mark was named to succeed Phil Baker in November last year, Adelaide Airport Limited Chairman, David Munt gave Mark credit for his "key role in Adelaide Airport's expansion and stunning passenger growth over the past decade".

"He also led the successful \$405m capital raising program throughout 2010 as part of AAL's refinancing and expansion strategy, and has maintained the company's strong credit rating and healthy balance sheet," David said.

Mark was AAL's CFO for a decade, from 2001 and before that worked for 20 years in a succession of roles with global resource development companies. He has a Bachelor of Economics (Accounting) at the University of Adelaide and is a Fellow of the Australian Society of Certified

Practicing Accountants and a Fellow of the Australian Institute of Company Directors.

He's a strong believer in personal development and keeping credentials relevant and current. He recently completed an Advanced Management Program at the Harvard Business School in the USA.

He says business development for Adelaide Airport has four main points of focus: Aviation business development, Property development, Aviation infrastructure development and Customer service development.

Customer service is a less tangible category but pervasive: Mark believes the Airport has a "clear and obvious" responsibility to serve as a gateway to South Australia and act as a "bellwether" for the state's fortunes and prospects.

"We are very mindful of the fact that Adelaide Airport is an important piece of infrastructure that makes an impression on every business person and traveler," he says.

Aviation business development sets near, mid and long-term targets. The recently signed deal with Dubaibased

major airline, Emirates is a key win on this front. Mark is clearly chuffed.

"Adelaide is in the top 200 airports globally, but not in the top 100. Many major airports don't have a direct service to Dubai, but Adelaide does. It is a brilliant statement of support for South Australia," he says.

AAL will continue collaborating with State tourism and business development authorities in a 'Team Adelaide' approach targeting mainland Chinese carriers in the near term.

Existing international services to Adelaide have been growing steadily.

"There has been quite significant growth for the incumbents: Singapore Airlines, Malaysian, Cathay Pacific, Virgin Blue have all increased (traffic) and the number of flights," Mark says.

"Freight is a significant component of underwriting yield on long-haul routes. Last year, SA exports (by air) amounted to 14,000 tonnes, 8000 tonnes of which went out by Adelaide."

Increasing international direct flights provides more capacity, allowing more of SA's exports to go out by Adelaide.

Principally, Adelaide is a domestic port. GFC effects on air travel are those impacting the Australian domestic economy and consumer and business confidence is a key variable. Domestic traffic to the end of June 2012 is slightly down on the previous year, but increasing international traffic has delivered another record high year.

Of nearly 7 million passengers handled last year some 5.8m were travelling interstate with business development by Jetstar and Virgin Blue keeping domestic traffic healthy. About 630,000 were flying overseas and 602,000 flew to SA regional destinations.

Property development is next in economic significance. Adelaide Airport hosts the Burbridge Business Park project, a 38 hectare precinct at Sir Donald Bradman Drive and Tapley's Hill Road. AAL has a deal with Australand Property Group and CIP Pty Ltd to develop the Park into a "campus style environment" for office and warehouse developments.

Export Park is a 7ha multipurpose commercial park on the Airport's northeastern corner. It has commercial offices, retail and other developments with further potential for offices and office/warehousing with some 'airside' accessibility.

There is also land suitable for office/warehousing, industrial and commercial development at Airport East (Netley and West Richmond) and along the Airport's southern and western boundaries.

"Development of the property is an important strategic part of our operations," Mark says. "We have a very active site with a number of precincts, services to sites and utilities ready to go, with great connections. How many offices have an airport out the back?"

Aviation support infrastructure must grow constantly, with safety, security and sustainability the governing principles.

"The challenge is to identify the trigger points and growth paths, which must be high quality. We must get (improvements) on the ground, in time, with an eye to good use of shareholders' capital - not too much, too soon," Mark says.

To identify opportunities the Airport has a dialogue with airlines on their needs

which the airport strives to meet within capital constraints. To manage competing requirements, Airport management has dedicated staff groupings for aviation, property development and other priorities within a surprisingly wide scope of consultation.

"My job as MD is to spend my time in the areas with the greatest potential for growth while maintaining the quality of service. 'Team' is important. The right culture, a customer orientation and focus on quality outcomes," Mark says.

"We interact with SA business on many levels. We engage in public debate on



relevant issues, we liaise with business organizations and we conducted a survey recently of major businesses in South Australia (on their requirements).

"We hold one-on-one meetings with business organizations to determine how Adelaide Airport can stay ahead of developments. They are asking for more direct links with mainland China and to support growth in Resources and Defence sectors."

Supporting fly-in, fly-out operations of the mining sector is a key infrastructure growth area, rapidly developing. Recently, FIFO charter operator, Cobham Aviation began fitting 'gravel kits' to its jet commuter aircraft allowing them to use unsealed airstrips and greatly expanding Cobham's potential reach into outback SA.

Mark says the fascinating development shows how FIFO will continue to grow.

"We need to provide relevant facilities to support that: ease of access between (connecting) flights and seamless transfer to commuter flights, good facilities and timelines that meet their rostering," he says.

"We are planning an apron and terminal expansion in the next few years to accommodate the rapid growth (of FIFO traffic) though this is not completely based on FIFO demand. We are also adding freight and maintenance (elements) under a master plan to accommodate all the support services that go with it."

Supporting customers' growth poses challenges for the airport. Risks, such as the volatile price of fuel, have the potential to curb traffic as yield dynamics change over routes. The airport monitors global conditions closely.

"The Asia-Pacific is the fastest growing aviation region in the world market and it is liberalizing and changing the most," Mark says. "The development of (new) major hubs and changes in aircraft types is throwing some very interesting dynamics and challenges into the mix."

Locally, carparking issues have been a major challenge. Mark says the airport is "well down the track" in addressing the issue with the new, multistorey undercover carpark set to deliver "a significant lift on the service levels we have been able to provide in the past year or so".

"It was not long ago that on a rainy day you couldn't get from an aircraft to the terminal without getting wet, but soon travelers will be able to get to their cars, all undercover," he says.

"Originally published in In-Business magazine - www.in-business.com.au. Thank you to Larry Ellenwood for permission to reproduce this article."

PARAFIELD COMMUNITY INFORMATION

Parafield Airport Ltd (PAL) has released an updated community brochure through Messenger newspapers to more than 60,000 homes in the northern suburbs to provide accurate and up-to-date information on the airport's operations and functions.

The 24-page brochure was delivered as an insert in selected News Review, Leader and City North Messengers in August, covering residents and local businesses in 23 suburbs surrounding Parafield Airport.

PAL Managing Director, Mark Young, said the airport, as a major economic contributor to the region, had a responsibility to nearby residents, businesses and stakeholders to keep them fully informed on airport activities and recent changes.

He said the brochure also outlined the various agencies that have regulatory jurisdiction over the airport, and how residents can provide their own views on the airport.

"We're conscious of the need to maintain our strong relationship with the community through regular ongoing consultation and discussion," Mr Young said.

"Parafield Airport Ltd first produced a similar document in 2010. Out of that we received a lot of positive feedback as well as constructive comments on what we could do to improve the flow of information to the community.

"The updated brochure we have delivered to households and businesses provides more accurate data on aircraft movements, details on our 'Fly Friendly Program' and a list of Commonwealth Government agencies who have some form of regulatory control over airport operations.

"For the first time we've included a 'Q&A' section that seeks to respond to some of the more common queries we receive from the public and stakeholders."

Mr Young said the document also highlighted some of the airport's initiatives that have occurred in the past couple of years.

"We recently installed an 'Airport Billing and Surveillance System' (ABaSS) which has given us a more accurate assessment of current and forecast air traffic numbers," he said.

"We will continue to consult regularly with the community through existing forums such as the Parafield Airport Consultative Committee, the Planning Coordination Forum and by getting out into the community and speaking with local service clubs and industry meetings."

Parafield Airport is estimated to contribute \$184 million towards the Gross State Product. It is estimated that 823 people are employed within the Parafield Airport precinct and a further 184 people off-site.



Parafield Tower

PARAFIELD AIRPORT - UPDATED FLY FRIENDLY PROGRAM

Parafield Airport Limited encourages its aviation tenants to adopt a "Fly Friendly Program". This program is voluntarily entered into by aviation tenants in order to minimise the impact of aircraft operations on the surrounding community.

OPERATING PROCEDURES:
When safe to do so and/or under direction of the Air Traffic Control - the main objectives of the Fly Friendly program are:

- Climb to operating height as soon as possible;
- Maintain operating height;
- Reduce engine power as soon as possible;

- Follow the designated and promulgated flight paths;
- Avoid residential areas if and where practicable;
- Do not fly wide circuits. Keep as narrow as possible; and
- Utilise low powered descent approaches from training area (reduced noise).

OPERATING HOURS:
By law Parafield Airport is required to open 24 hours, every day of the year. By agreement, the flight training schools restricts circuit flying to:

- Monday to Friday 7.00am - 11.00pm
During weekdays it has been agreed

- that circuit training will, where possible, cease by 10.00pm. However this is subject to operational requirements.
- Saturday 7.00am - 9.00pm
- Sunday 8.30am - 9.00pm Implemented mid 2011, previously 8.00am.
- Christmas Day No circuit training
- New Year's Day No circuit training Implemented mid 2011.
- Anzac Day No circuit training before 9.00am Effective from April 2013.

The Fly Friendly Program is periodically reviewed. We invite your comment on Fly Friendly.



BOARD MEMBER RECEIVES NATIONAL RECOGNITION

Adelaide Airport Ltd Board member, Anne Howe, has been appointed a Member of the Order of Australia (AM) in this year's Queen's Birthday Honours list.

The former chief of SA Water was recognised for her service to public administration with economic, water, construction and horticultural organisations.

Ms Howe remains on three boards - Adelaide Airport, the Botanic Gardens and Masonic Homes - and finds time to mentor women in management in the state.

AAL's Board took time out during their recent meeting to congratulate Ms Howe on her achievement.



Anne Howe AM

TAKE A PIECE OF SA WITH YOU

If your family is anything like mine, you'll 'pack' an extra suitcase for an overseas holiday - not because you have so many clothes, but because you'll need the extra room for all your holiday purchases.

It may just be possible to buy a cheap additional suitcase overseas for less than the additional airline charges to cart one out of the country, but if you do take an extra bag, don't let that additional capacity go to waste.

Solution: Take a piece of South Australia with you on your next trip abroad. This is not an invitation to dig up part of the footpath outside T1 and shove it in your luggage. I'm referring to small gifts that you may hand out to hosts, newfound friends or just people who offer you good service. It's a way of thanking someone who has made your holiday that little bit more special, and showing a small amount of pride in the good things that are uniquely South Australian.

Top of the list may be a bottle (or two) of wine from any of the State's wonderful wine regions - noting that there are restrictions on how much alcohol you can take out of Australia and/or into other countries.

Next on the list, and the perfect complement for the wine, would be chocolate. While the Belgians and Swiss may still feel they have the edge in this department, there's no doubt South Australia produces some of the best chocolate in Australia. Pick up a box of Haighs truffles, or a bag or three of Fruchocs. If you still haven't made your mind up when you arrive at the airport, head for Cocolat or the Icons SA store along the T1 concourse for a sweet sensation.

Did you know one of Australia's most iconic boot makers is based in Adelaide? RM Williams is proudly South Australian. If you don't have room for an extra pair of boots in your suitcase, you can always pick up a shirt or leather belt.

If you're still stuck for ideas, there's certainly a wide range of SA products available in Adelaide Airport's T1. Opposite are just a few locations that are well known for their SA flavour, or if you just need to sit down for a quiet drink after your shopping spree:



ICONS SA

Shop 3, T1 Level 2,
Ph (08) 8234 3025

Icons South Australia is a showcase of the best tastes from around South Australia. The store brings together a smorgasbord of gourmet foods and wine from the region's leading producers. Stock up on locally grown preserves and gourmet produce from the State's pristine growing environment or take home a world-class wine from the famous Barossa Valley, McLaren Vale or Coonawarra.



COOPERS ALEHOUSE

Shop 12, T1 Level 2,
Ph (08) 8234 4059

With Coopers on tap, and a specially designed bar and snack menu, Coopers Alehouse is the perfect destination to relax before your flight.



COCOLAT

Shop 28, Level 2,
Ph (08) 8234 3661

Enjoy a Cocolat coffee made using the finest espresso, a decadent white hot chocolate, a sip of a milkshake, a slice of luscious fudge cake or try their wonderful waffles.



AUSTRALIAN WAY

Shop 9, T1 Level 2,
Ph (08) 8234 4796

Australian Way has an enormous range of Australian souvenir merchandise for men, women and children. Jewellery, apparel, Aboriginal arts and crafts, travel essentials, Australian-made toys, chocolates, event merchandise, iconic brands such as RM Williams and so much more... all brought together under the T1 roof.



Make the most of the moment.

More than 25 specialty stores · gourmet food · fashion · gifts

www.T1shopping.adelaideairport.com.au

T1 CAPTIVATING OUR CUSTOMERS

A series of past, present and future events and displays in T1 is well and truly capturing the attention of Adelaide Airport passengers and visitors.

From runway fashions to sporting heroes, and from art exhibitions to surf lifesavers, barely a week goes by when the central T1 concourse and other spaces haven't been utilised to support and partner artists, museums, sporting organisations and of course T1 retailers.

In June this year, the T1 Runway Events program created a fun, lively environment in the terminal by providing the public with a taste of what T1 has to offer from food, fashion and accessories.

Customers were provided with opportunities to receive free samples and taste the culinary delights of the centre's food outlets and observe the latest collections from centre retailers with a series of fashion parades. Free vouchers were also distributed for use in T1 retail outlets.

AAL also is continuing to build on its strong partnership with the SA Museum, which provides the opportunity for the airport to support the State's cultural history and heritage. An exhibition of selected entries in the Waterhouse Natural History Art Prize has recently been on display along the T1 concourse. This is one of Australia's most prestigious art awards and celebrates our intricate and complex global biodiversity. This year, prize money totalled \$119,500.

In October and November will be another partnership exhibition with the SA Museum - ANZANG Nature Photography. The stunning exhibition will feature wildlife photography from Australia, New Zealand, Antarctica and the New Guinea region.

July and August was the time to celebrate our sporting heroes as athletes arrived en masse in London. Visual displays throughout the airport cleverly highlighted sporting achievements with an aviation twist, such as demonstrating the



high jump world record by depicting an athlete jumping over the wing of a plane. These displays also tapped into a retail promotion using Gold, Silver and Bronze special offers in each T1 retailer.

Other recent exhibitions have included well known local artist, Mark Lobert, and several 'crocheted' bicycles as part of a wider Bike Art exhibition.



DREAMY COFFEE

Adelaide Airport T1's Dreamy Donuts outlet is fast cementing its place as a premier coffee provider, with its second consecutive win in the franchise's national barista competition. Dreamy Donuts' morning regular Dee Soni took out the championship in Melbourne after winning through elimination rounds in Adelaide and Sydney.

A popular favourite with regular passengers and airport staff, who eagerly followed her progress through the competition, Dee's win followed that of colleague Tom Sullivan, who took out the prize in Sydney last year. As the incumbent Dreamy Donuts Franchise of the Year, the Adelaide Airport store now proudly displays three national awards.



ADELAIDE AIRPORT A LIFE SAVER

Adelaide Airport Ltd has long been a supporter of surf life saving in South Australia.

Now AAL is taking its support to a new level. In November, the best life savers from around the world will arrive in Adelaide for 'Rescue 2012', the Life Saving World Championships.

AAL is proud to be a partner of the event, which will attract 4,000 competitors from around the globe, and furthers AAL's already strong relationship with surf life saving in South Australia.

A special display to promote the championships will appear in T1 ahead of the event, featuring a surf life saving boat and a time line of uniforms and equipment over the years. Customers will also be able to pick up a free gift with purchase in T1.

Rescue 2012 will be the largest competition of its type in the world. Competition will take place across three venues - Glenelg Beach, Christies Beach and the South Australia State Aquatic and Leisure Centre.



The event will include five separate competitions:

- World National Team Championships;
- World Interclub Championships;
- World Masters Championships;
- World Surf Boat Championships; and
- World Inflatable Rescue Boat Championships.

As part of the overall event, Rescue 2012 will be coordinating a Life Saving and Sport Development Program. Totalling over 120 competitors, teams will take part

in three days of coaching and development programs designed to improve the skills and techniques allowing competitors to be competitive and adaptive to the different types of equipment.

The National Teams competition will be held from Thursday 8 November through to Sunday 11 November, with the world's elite lifesavers, including Australia's own multiple world and national ironman champion Shannon Eckstein, battling it out to be crowned world champions.

AIRPORT SUPPORTS TAXI DRIVER AWARDS

Passengers are being encouraged to help reward taxi drivers who provide exceptional customer service by using their smart phones to nominate a driver for an award during their journey.

The 2012 Adelaide Airport Taxi Driver of the Year Awards launched in July, encourages excellence in service delivery and to provide recognition for those drivers who excel at their job.

"There are daily stories of the good work that taxi drivers do and we want to encourage customers to share those stories," said Taxi Council SA President Wally Sievers.

"We've made it a lot easier for people get involved by introducing online voting, together with a QR code, so that passengers can nominate a driver while its front-of-mind".

Nominations for the Adelaide Airport 2012 Taxi Driver of the Year are assessed

by a panel of community leaders according to the following criteria:

- Driver Knowledge and Skills
- Courtesy and Helpfulness
- Driver Vehicle and Presentation
- Safety and Comfort
- Service to Passengers with Special Needs

"These awards have a proud history of recognising outstanding drivers as voted by their passengers," Mr Sievers said.

"It's a great way of not only encouraging excellence in service delivery, but also promoting a positive relationship between drivers and their customers".

Monthly winners will be announced over the next three months and the ultimate winner will be crowned the 2012 Adelaide Airport Taxi Driver of the Year at a gala dinner in November.

Passengers who nominate drivers for service that "stands out from the crowd" will be eligible to win a \$500 monthly prize.

Passengers should ask their driver for a nomination form or log onto www.sataxidriveroftheyear.com.au.





Stephanie Bolt

ENVIRONMENT MANAGER'S MESSAGE

We have all felt the impact of rising energy prices over the past couple of years in our businesses and at home. According to the Australian Energy Market Commission South Australian energy prices are forecast to increase by 36 per cent between 2010-11 and 2013-14.

Most of this increase is due to unique factors relating to electricity distribution and wholesale pricing, such as capital expenditure needed to meet increasing peak demand, high dependence on gas-fired generation, increasing operational costs and, to a lesser extent, the Federal Government's newly introduced carbon tax.

Whilst Terminal 1 was built with a number of energy efficient design features, it is one of South Australia's largest buildings that is open 20 hours a day, every day of the year, therefore requiring a substantial amount of energy to operate.

The environmental and financial benefits of reducing electricity

consumption within Terminal 1 are unquestionable and form the drivers behind AAL's 3-year Clean Energy Partnership with the University of Adelaide's Centre for Energy Technology (CET).

Researchers are currently in the final stages of validating a complex computer model that will help to identify and prioritise the most effective energy reduction strategies. AAL is also changing the terminal's lighting control system in a way that will save electricity without compromising visitor comfort.

Our airport's energy efficiency story continues with the recent opening of our new multi-level car park. In addition to improving traffic flow, parking and security, there are numerous 'green' features embedded in its design such as a wayfaring system that reduces vehicle circulation time, use of natural light, efficient lighting fixtures, and smart lighting control through connection to a building management system.

EASTERN BEARDED DRAGON

QUICK FACTS

**NAME: EASTERN BEARDED DRAGON
(POGONA BARBATA)**

**SIZE: ADULT SNOUT TO TAIL
LENGTH OF ABOUT 60CM FOR
MALES AND 50CM FOR FEMALES**

**HABITAT: LIKES WOODED HABITAT,
PERCHING ON BRANCHES OR LOGS**

**DIET: LEAVES, FLOWERS, FRUITS,
BERRIES, INSECTS (OMNIVOROUS)**

The eastern bearded dragon is a lizard that is found in wooded parts of Australia and is sometimes mistaken for a frill-necked lizard. However it is not a true frill-necked lizard as they have a frill around the entire head. Instead bearded dragons have a 'beard' which is attached to their throat and can be extended by moveable cartilage to make the dragon appear larger.

Adult bearded dragons are omnivorous. Their diet consists of mostly vegetable matter, possibly as much as 80 per cent. Leaves, fruits, berries and flowers are the main items on the dinner menu. Insects make up the balance of the adult diet and the majority of the juvenile diet.

Found along the eastern part of Australia, the dragons are common in open forests, heathland and scrub. They are also found in urban areas such

as Adelaide Airport's own Patawalonga Creek Conservation Zone. Eastern bearded dragons are active during the day and are often found perched on tree branches, logs or fence posts. They will then retreat to lower and cooler spots as temperatures rise. Trees are used for escape, sunbaking or to get a better view of their territory.

Adult eastern bearded dragons are usually grey-black in colour. Juveniles are paler in colour and have patterns that fade as they mature. They can grow up to 60cm in length from the tip of the snout to the tail.

Although the dragons have a spiky appearance they are usually quite placid. If approached in the wild, the first response will be to freeze and hope their camouflage will confuse predators. However if the threat is escalated, bearded dragons will puff themselves up,

extend their beard and open their mouth wide to reveal the bright yellow lining. This all forms part of their defensive display to avoid being preyed upon. However, when handled they generally don't bite.

Spring is the mating season. During this time, males will keep an active look out for passing females and will attract their attention with a series of head bobs and arm waving. Approximately one month after mating, the female will lay a clutch of 10-20 soft-shelled white eggs in a shallow hollow dug in a sunny position. After two months of incubation the eggs will hatch and a new generation of bearded dragons will emerge.

Keep a close look out for these beautiful reptiles around your local area or if you happen to be visiting the Patawalonga Creek Conservation Zone.



Juvenile eastern bearded dragon found on National Tree Day June 3rd 2012 at Patawalonga Creek. Image courtesy of Renae Eden.

ENERGY PARTNERSHIP UPDATE



Adelaide Airport aims to be the most sustainable in Australia. Adelaide Airport Ltd (AAL) entered into a three year partnership with the Centre for Energy Technology (CET) at the University of Adelaide so as to apply research knowledge to the ongoing development of innovative clean energy solutions.

As stated in the 2009 Sustainability Plan, AAL aims to “reduce energy consumption by 5 per cent” and “participate actively in environmental research”. A number of overseas airports have had success in working with universities to help find economical solutions to address operational and technical challenges. AAL was drawn to the idea of working

with a local research institution to help them source a solution, and therefore established a collaborative partnership in 2011 with the University of Adelaide.

Partnering with the CET has many benefits. For example, working with the University is a cost effective option, with AAL gaining specialist technical expertise to help achieve energy savings.

AAL Executive General Manager Corporate Affairs, John McArdle, said CET’s expertise complemented the airport’s commercial and practical worksite applications.

“The collaboration is a work in progress, but the early signs indicate the benefit from new decision making tools will add substantial value to management practices

around energy use in our main terminal building as well as capital planning. This is a positive result both in terms of protecting the environment and in creating a financial saving to the company,” he said.

Research to date has focussed on Terminal 1, being the airport’s largest building and one that demands a lot of energy to run, particularly for heating and air conditioning. In one project, CET researchers have developed a dynamic computer model of the building to provide an efficient and effective means of evaluating different energy saving strategies.

“AAL will use the model to identify energy reduction opportunities and help guide future terminal expansion design.”

NATIONAL TREE DAY 2012

The 2012 National Tree Day event was another success comprising three separate events - a community planting day on 3 June, a schools event on 5 June and a corporate event for IKEA staff on 8 July.

COMMUNITY DAY

After a chilly start to the day, a dedicated group of community volunteers helped to plant more than 1,000 plants at Patawalonga Creek Conservation Zone on Sunday 3 June. Around 50 volunteers spent the day planting native grasses and groundcovers, which was followed by tree guarding the seedlings to ensure they have the best chance of survival. A few showers on the day didn’t deter the hard working volunteers who were well rewarded with a BBQ lunch as well as a free coffee. Working alongside the volunteers were representatives from Conservation Volunteers Australia, Friends of Patawalonga Creek as well as Currawong Environmental Contractors who helped to ensure everything ran smoothly. It was encouraging to see a number of volunteers attend the day for their second or third time which enabled them to see the positive changes to the site.

SCHOOLS DAY

As part of World Environment Day celebrations, School’s Tree Day was held on Tuesday 5 June. Approximately 100 Year 7 students from Immanuel College spent the day planting and tree guarding 400 plants at Patawalonga Creek. It was a little muddy but the students enjoyed the day and were keen to come back in following years to see how their plants were growing. Help on the day was again provided by Adelaide Airport Limited staff, Conservation Volunteers Australia, Friends of Patawalonga Creek and Currawong Environmental Contractors. The partnership with the Adelaide and Mount Lofty Ranges Natural Resources Management Board (NRM) continues, with the students receiving an informative classroom presentation from the NRM on Patawalonga Creek before heading out to the site.

IKEA GETS ITS HANDS DIRTY

On Sunday 8 July a group of dedicated co-workers and their families participated in a conservation event at Adelaide Airport’s Patawalonga Creek Conservation Zone.

IKEA provided plants, refreshments for the day and a cheerful workforce of volunteers, who planted in excess of 800 plants and shrubs native to the area and essential for the ongoing natural development of the Conservation Zone.

Activities such as this will be part of an ongoing commitment by IKEA to work with local communities to improve the surrounding environment and contributing to a better everyday life for everybody.



Young and eager to help

SIR ROSS AND KEITH SMITH RECEIVE A FACELIFT

The air crew of the Vickers Vimy - the winner of the first England to Australia Air Race - are commemorated in a sculpture by famous South Australian artist John Dowie. The memorial, carved from 28 individual sandstone blocks, is located on the western side of the building that houses the Vickers Vimy at Adelaide Airport and was first unveiled in 1959. It depicts all four aircrew - Sir Ross Smith,

Sir Keith Smith and mechanics Sergeant Bennett and Sergeant Shiers.

In 1919 the Australian Prime Minister Billy Hughes announced the now famous Air Race, which offered a prize of £10,000 to the first aircraft to fly from London to Australia in 30 days or less.

Ross Smith, a World War I veteran and member of the Australian Light Horse at Gallipoli, applied to the British company



*Captain Sir Ross Smith
K.B.E., M.C., D.F.C., A.F.C*



*Lieutenant Sir Keith Smith
K.B.E.*

Photos obtained from The Sir Ross & Sir Keith Smith Fund (www.smithfund.org.au)

Vickers to supply a Vickers Vimy bomber for the race.

Landing in Darwin on 10 December 1919, the air crew completed the flight in 27 days and 20 hours. The Smith brothers shared the prize money equally with their mechanics and were then to receive a knighthood for their achievement.

The memorial was in need of some minor restoration and recently given a facelift by specialist conservators from ArtLab. The stunning life size memorial was cleaned and repointed to reveal the subtle hues of the sandstone and revitalise the creative work of John Dowie.



SEEN IN T1 - ADELAIDE AIRPORT

SEAL

Annette and Alex Edmondson

SYDNEY SWANS

Zac Efron

Scott Hicks

New Kids on the Block

PT ADELAIDE POWER

Jenni Screen

Laura Hodges

Guy Sebastian

ADELAIDE UNITED

ADELAIDE CROWS