
Our Customer Service Charter

Your experience made easy

- > We will provide services and facilities that are Top Tier within Asia Pacific.
- > We aim to entertain, delight and exceed your expectations.
- > We will provide efficient, friendly and helpful service.
- > We will make your experience as safe, seamless and comfortable as possible.
- > We will assist you with the rules and regulations that affect us.

We are listening

- > We welcome your feedback.
- > We will continue to find better and more responsive ways to communicate with you.