

plane talk

Adelaide Airport Limited | Community News | April 2015



This issue's highlights:

3. Master Plan approved

5. New Flying Doctor base

6. World Cup Cricket success

8. Fringe fun at airport



Managing Director's Report

After a very busy 2014, it's good to be able to kick off the new year with further positive news on infrastructure developments and strategic planning

In January we were very pleased to hear that the Adelaide Airport 2014 Master Plan had been approved by the Federal Government. This regulatory document sets the planning framework for the next 5 years with a horizon out to 20 years.

Importantly, the Master Plan approval, together with our new 30-Year Vision for the airport announced late last year, allows us to get on with making Adelaide Airport among the top tier in Asia Pacific.

If you haven't already seen it, I highly recommend you log on to our website and check out the video to see what we envision the airport will look like in 2044.

Kicking off the development plans, we are in the process of seeking approval for a Draft Major Development Plan that identifies a proposed hotel adjacent the main terminal.

I was also delighted that one of our core tenants, the Royal Flying Doctor Service, has started construction on a multi-million development of their new Central Operations base on the western edge of the airport. RFDS provides an outstanding service to regional Australia and it's great to see them being able to re-invest in bigger and better facilities.

On the passenger side, our growth in international numbers is starting to level off after an extended period of record growth that contributed to us being the fastest growing capital city airport in Australia. The loss of AirAsia X services was disappointing, but as always we are in regular contact with other leading carriers with a view to expanding our network.

A recent notable example of how we aim to improve the overall customer experience for our domestic and international travellers was demonstrated during the ICC Cricket World Cup.

Due to hotels in Adelaide being fully booked, we anticipated supporters of India and Pakistan may want to spend the night at the terminal after their 15 February clash – so we extended trading hours for retail and dining, set up bean bags and showed cricket movies throughout the night. This initiative received widespread praise from the cricketer community, as well as international media coverage.

Adelaide Airport continues to support community organisations and major events. Within this edition of Plane Talk you can read about our ongoing partnerships with the Adelaide Fringe, Brighton Jetty Sculptures Exhibition, Surf Life Saving SA and Music SA.

Surf Life Saving SA in particular found a great way to demonstrate the important work they do by filling a plane to show how many people have been rescued using the Inflatable Rescue Boats that Adelaide Airport has donated to metropolitan surf life saving SA clubs.

Finally – we're delighted this year to celebrate the 60th birthday of Adelaide Airport. Clearly air travel has come a very long way in that time, but I'm particularly proud of what we have been able to achieve in the past 15 years, and what we have planned for the future. We hope you can join us on the journey.

Yours sincerely
Mark Young

Managing Director
Adelaide Airport Limited



Adelaide Airport Master Plan approved

Over the next five years, the Master Plan envisages approximately \$1 billion in on-airport investment and the creation of a further 3,500 new jobs

Adelaide Airport has welcomed the Federal Government's approval of its 2014 Master Plan, which will allow the airport to plan for growth, jobs creation and sustainable economic development.

The Master Plan, together with Adelaide Airport's 30-Year Vision announced in October last year, puts in place the blueprint for significant infrastructure investment including terminal expansion, and new facilities such as the Airport Business District featuring industry clusters.

Adelaide Airport Managing Director, Mark Young, said the major pieces were now in place for Adelaide Airport to become a top tier airport business centre in the Asia Pacific region.

"Since privatisation in 1998, we've doubled the number of passengers and more than quadrupled the number of international passengers. We've also invested more than \$500 million in infrastructure and facilitated a further \$350 million in the past 10 years alone," Mr Young said.

"Following a period of being Australia's fastest growing capital city airport, passenger numbers are expected to top 8 million for the first time this year. We're also South Australia's largest single site employment precinct, contributing \$1.9 billion – or 2.1 per cent to the Gross State Product.

"Based on what we've been able to achieve in little more than 15 years, we're confident we can bring our 30-year Vision to life within the framework put in place by the Master Plan."

Over the next five years, the Master Plan envisages approximately \$1 billion in on-airport investment and the creation of a further 3,500 new jobs, which will take the airport's total on-site workforce to more than 12,000. The airport will also continue to welcome more airlines and cater for more flights to more destinations domestically and internationally.

Potential infrastructure projects over the next five years include a hotel, expansion of the southern end of the main terminal, expansion of the international arrivals hall, additional international arrival gates, expanding the main security check point, and more retail space and airline lounges.

Based on its 30-Year Vision, Adelaide Airport will ultimately see a tripling of its domestic and international terminal aerobridges by 2044, easily accommodating new-generation aircraft including the A380 and Dreamliner.

The new Airport Business District will be a globally connected, next-generation hub, with designated industry clusters such as mining and resources, freight and logistics, technology, office and warehousing and healthcare.

"As a major economic and employment generator, the growth of Adelaide Airport is inextricably linked to the development of South Australia," Mr Young said.

"The approval of our Master Plan allows us to plan and commit to appropriate levels of infrastructure to stay ahead of this growth and maintain our reputation as one of Australia's most modern airports."

"Any airport growth will continue to be balanced with the views of the community and with taking a sustainable approach to development.

"With this growth comes the responsibility to ensure any airport development is compatible with surrounding land uses and considerations of the community and stakeholders.

"The Master Plan is just one part of our ongoing consultation with the community. Adelaide Airport was one of the first airports in Australia to set up regular interaction with resident, business, government and stakeholder representatives to discuss all aspects of our operations, including aviation infrastructure, landside infrastructure, aircraft noise, land use, ground transport and the environment."

A copy of the 2014 Adelaide Airport Master Plan is on the company's website at www.adelaideairport.com.au.

Details on Adelaide Airport's 30-Year Vision and Airport Business District are available at www.airportbusinessdistrict.com.





Comment sought on Hotel MDP/EOI

Draft development plans for hotel

The draft plan, released in February, identifies that a proposed hotel will complement the airport's Terminal 1 and offer quality and innovative accommodation and services linking to the multi-level car park, pedestrian plaza, Terminal 1 and the intended nearby offices in the Airport District Centre.

Hotel features would likely accord with four-star accommodation and feature restaurants, business centre with function and meeting rooms plus a gym and a port-cochere for patron drop off and collect.

The draft Major Development Plan assesses the environmental impact of the proposal, compliance with the 2014 Adelaide Airport Master Plan, and outlines construction and operation parameters of the facility.

AAL Executive General Manager Property, Ken May, said the responses out of the public consultation period were overall very supportive.

"Adelaide Airport has grown substantially in recent years, and many of our passengers would welcome the convenience of a close hotel to enable catching early morning flights after their meetings or conferences," Mr May said.

"Clearly with such a development we need to consider its relationship to aviation activities, the environment and as well as how it fits in to the State's tourism and business needs.

"The issues raised during the public consultation process will aid part of the basis of the final Major Development Plan submitted to the Commonwealth Minister for Infrastructure and Development for approval, with a decision expected mid-year."

Adelaide Airport has grown substantially in recent years, and many of our passengers would welcome the convenience of a close hotel to enable catching early morning flights after their meetings or conferences.



Photo: (left to right) Mark Young, Managing Director Adelaide Airport; James Sarah, Director Sarah Construction; John Lynch, CEO RFDS

Construction begins on \$13 million Flying Doctor base

The Royal Flying Doctor Service (RFDS) will deliver its statewide inter-hospital transfer and emergency retrieval services from a new state-of-the-art aeromedical base at Adelaide Airport from the middle of 2016.

Preparation for construction of the \$13 million facility is well under way at the greenfields site adjacent the main runway (off Tapleys Hill Road) following final sign-off of the landmark project by the Board of RFDS Central Operations.

The new RFDS Adelaide Base will kickstart a wave of investment in what will become a world-class aeromedical precinct at Adelaide Airport, co-locating all members of the State Retrieval Service.

"The new Adelaide Base is a major investment by RFDS Central Operations into the well-being of all South Australians – city and country alike," David Hills, Chairman of RFDS Central Operations, said.

"After three years of planning, this is an exciting development in the history of the RFDS. Construction of the purpose-built medical and aviation facility will help the RFDS to deliver enhanced care for our patients, provide a modern and safe workplace for our staff, as well as increased flexibility and operational capacity to address future needs.

"The RFDS is proud to be the impetus for – and foundation partner of – a new aeromedical precinct at Adelaide Airport, and excited at the prospect of strengthening our close working relationship with our state retrieval service partners in MedSTAR and SA Ambulance Service.

"Above all, the new facility will enable the RFDS to deliver the best possible 24/7 emergency aeromedical service to the people of South Australia for decades to come."

Last year the RFDS transferred almost 4,500 patients through its existing base at the airport – a 12 per cent increase on a decade ago. It evacuated and transferred a further 1,800 patients from its RFDS Port Augusta Base.

Adelaide Airport Managing Director, Mark Young, said the new RFDS Adelaide Base will play an integral role in Adelaide Airport delivering on its 30-year Vision for future growth.

"I congratulate RFDS on committing to the first major infrastructure project at Adelaide Airport since we announced our long term vision to grow the airport and provide an even greater contribution to the State's economy," Mr Young said.

"The RFDS's commitment to provide the best possible emergency aeromedical services will only further enable the airport to realise its vision, to be a top tier airport business centre in the Asia Pacific.

"We have a longstanding partnership with the Adelaide Base through our Community Investment Program and consider them to be a vital part of the fabric of Adelaide Airport, making an incredible contribution to South Australia."

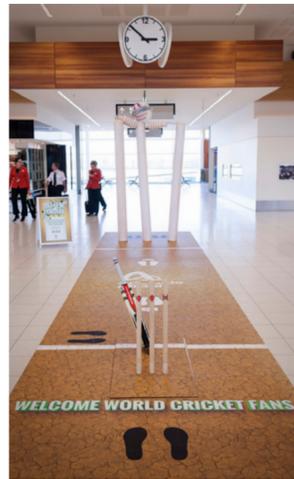
The aviation section of the new facility includes a modern maintenance store and workshop with the capacity to hangar up to six RFDS aircraft, as well as parking of up to nine aircraft on the tarmac apron.

In SA alone, from our Adelaide and Port Augusta bases, the RFDS conducts an average of 15 aeromedical flights every day – many of these are the inter-hospital transfer of patients from rural and regional hospitals to Adelaide for emergency or specialist treatment

Features of the medical and patient transfer facility include time-critical design factors including private patient management bays with resuscitation capability, multiple undercover ambulance parking bays and two-way tarmac access for RFDS and ambulance crews.

"Our proposed design will enable us to streamline the patient transfer process and give us room to better accommodate operational staff working around the clock while improving internal efficiency by relocating all RFDS personnel currently spread across two locations to one modern premises," RFDS Chief Executive Officer, John Lynch said.

"In SA alone, from our Adelaide and Port Augusta bases, the RFDS conducts an average of 15 aeromedical flights every day – many of these are the inter-hospital transfer of patients from rural and regional hospitals to Adelaide for emergency or specialist treatment," Mr Lynch said.



World Cricket Cup success

Adelaide Airport has played a key role in South Australia's successful involvement in the ICC Cricket World Cup in February and March.

A decision to extend the domestic and international terminal's trading hours and provide entertainment for travelling cricket fans following the India-Pakistan match at Adelaide Oval on Sunday 15 February received widespread coverage across Australian and Indian media.

Sold out accommodation across Adelaide prompted an unprecedented request to allow customers to stay overnight at the airport before catching flights the following day.

Adelaide Airport extended the trading hours of several retail and dining outlets to accommodate cricket supporters. It also set up bean bags adjacent the Thomas Coopers Bar on the ground level and showed cricket movies on a giant screen thanks to the support of the Adelaide Film Festival.

The initiative prompted interest from the Indian Express and the UK's Daily Mail as well as local and interstate media.

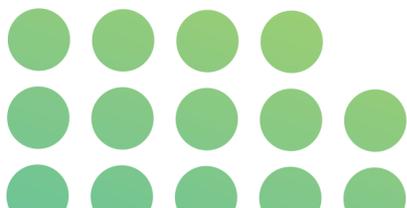
Inside the terminal, as part of its ongoing support for the ICC Cricket World Cup, Adelaide Airport set up giant stumps and other promotional material.

Indian Cultural Awareness Training for airport staff

More than 80 airport staff and retailers have taken part in Subcontinent (Indian) Culture Training in the lead up to the ICC Cricket World Cup.

The workshops, attended by staff from Adelaide Airport, ISS and Taxi Council SA, as well as the airport's volunteer ambassadors, covered a broad range of cultural issues including communication, body language, beliefs and traditions, name pronunciations, useful phrases and the differences and similarities between Australian and Indian culture.

The training proved very useful ahead of the India-Pakistan World Cup cricket match in February, and will have a lasting legacy on airport staff and their ongoing interaction with travellers from the subcontinent.



Adelaide Airport rescues a plane full of beachgoers

It is a rare and wonderful thing to know that you have made a difference to someone's life

Surf Life Saving SA has demonstrated the physical impact of their community partnership with Adelaide Airport by filling a plane to show how many people have been rescued using the Inflatable Rescue Boats that Adelaide Airport has donated to Metropolitan Surf Life Saving Clubs.

"It hits home when you look at real live people and think how devastating it would be if those people were not rescued when they were," Clare Harris, CEO of Surf Life Saving SA, said.

"It is a rare and wonderful thing to know that you have made a difference to someone's life and through this exercise we have seen how a business like Adelaide Airport can do something tangible and life changing for the Adelaide community. This is a real and direct life saving outcome.

"If we didn't have those Inflatable Rescue Boats on the water, 157 people may have lost their lives - that is a plane full of South Australians each year who are mums and dads, children and grandparents, partners and mates who are still here today because their rescue was made possible."

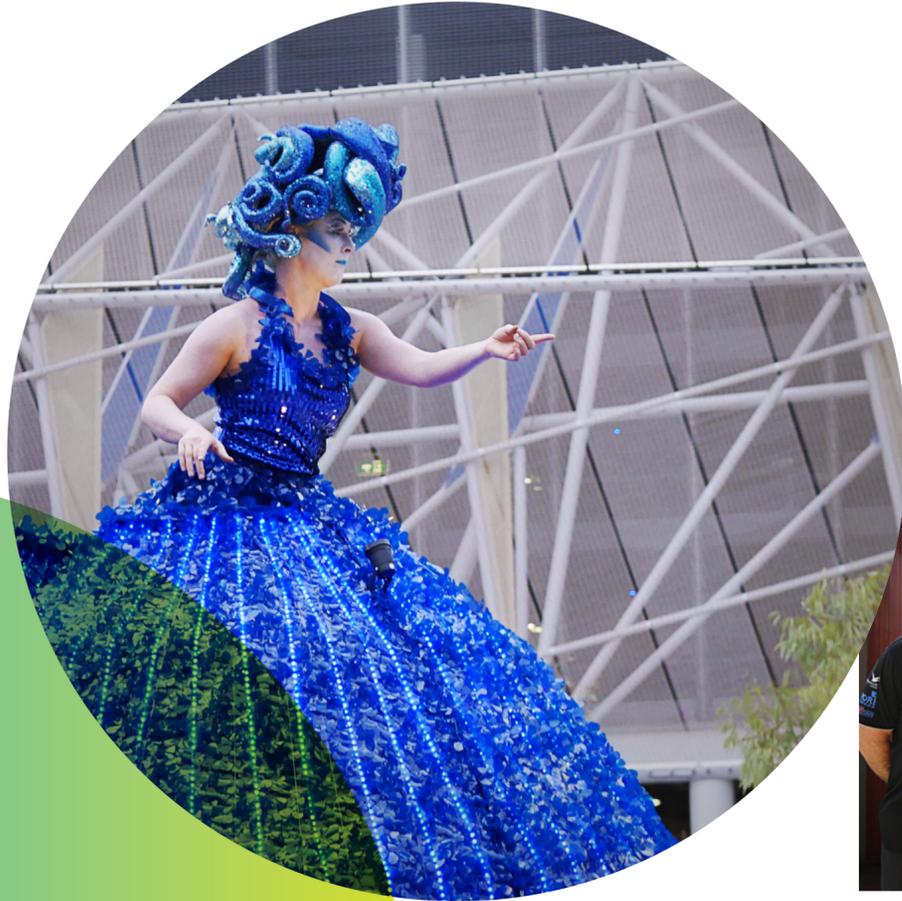
Adelaide Airport sponsored Surf Life Saving SA in the purchase of six Inflatable Rescue Boats to support the beach patrols of inner Metropolitan Surf Life Saving Clubs; Seacliff SLSC, Brighton SLSC, Somerton SLSC, Glenelg SLSC, Henley SLSC and West Beach SLSC. The Inflatable Rescue Boat donation was part of a three-year commitment with the complete fleet taking to the water for the first time this summer.

"Inflatable Rescue Boats are the primary tool used in water based beach patrols and they perform more rescues on our beaches than all other craft used by Surf Lifesavers," Ms Harris said.

"About 50 per cent of Adelaide residents will visit the beach each summer so when Adelaide Airport provide this kind of support to our volunteers patrolling the beach, they are genuinely protecting our city and our people. It is fantastic to see Adelaide's largest employment site help keep residents and visitors safe like this."

The Inflatable Rescue Boats donated by Adelaide Airport have:

- performed 157 rescues to date;
- patrolled the Metropolitan Coast every weekend and public holiday of the season, providing the beach-going public with hazard surveillance, preventative care, first aid care and an emergency response service;
- provided water cover for over 29,000 members of the public participating in open water sports events;
- protected more than 3,500 Surf Sports Competitors at Surf Life Saving Carnivals each season; and
- supported an average of 85 special events on the beach per year ensuring safe participation and emergency response capabilities.



Fringe fun at the airport

'Fringe at the Airport' featured some super skilled, super funny and super silly street performers from across Australia and around the world

Comedians, cabaret singers, mime artists and magicians have descended on Adelaide Airport's central plaza in February as part of the 2015 Adelaide Fringe Festival.

Adelaide Airport, a program partner of the Fringe – played host to 'Fringe at the Airport' on Friday 28 February.

Four different acts – Strangely Flamboyant, Dandyman, Billy Kidd and Funny Bones – took time out from their regular performances in the city to entertain travellers and visitors.

Adelaide Airport staff also took part in the Opening Night Fringe Parade in the city with a spectacular aircraft-themed float, entertaining the thousands of people lining the King William Street route.

Check out our participation in the Fringe and other videos on YouTube at www.youtube.com/user/AdelaideAirportADL.



Prime Minister highlights Pak Fresh success story

Prime Minister Tony Abbott has used a visit to Adelaide Airport-based freight export handler, Pak Fresh Handling, to highlight how businesses are taking advantage of Australia's free trade agreements.

Mr Abbott, together with Member for Hindmarsh Matt Williams, inspected the Pak Fresh facilities, which have been evolving and expanding since first opening in 2010.

The Prime Minister highlighted how free trade agreements with Korea, Japan and China were making products going through companies such as Pak Fresh more competitive.

"Pak Fresh is a marvellous small business which is expanding all the time on the basis of the fine products here in South Australia, which are increasingly in demand right around the world but especially in our region," Mr Abbott said.

Pak Fresh Handling exports small, large and oversized freight out of Adelaide Airport. Its facilities include a 1,000 square metre cold store, individual chiller rooms and airside accessibility.



Photos: Nigel Daw Author "Adelaide Airport - A History of Operations" - published 1982.

Celebrating 60 years!

Adelaide Airport celebrated its 60th anniversary on 16 February, marking the date of the first commercial operations in 1955.

Historian and author of the book 'From Tin Shed to Glass Showcase', Peter Donovan, said an ANA DC4, VH-INX 'Kattana' flew the short distance from Parafield Airport to the new West Beach location the previous evening, and so became the first aircraft to officially operate from the new aerodrome.

Six decades later Adelaide Airport has been Australia's fastest growing capital city airport and welcomes more than 20,000 passengers through the domestic and international terminal every single day.





South Australian music takes off around the world

Artist Photo:
Banjo Jackson (front cover);
Germain Sisters (top),
Tom West (below)



Passengers passing through Adelaide Airport hearing music performed by top local SA artists can now download the music for free on their phone or tablet

Passengers passing through Adelaide Airport can now not only hear music performed by top local SA artists, but can download the music for free on their phone or tablet.

The 'This Is SA Music' compilation is a unique partnership between Adelaide Airport and Music SA offering a new music experience for passengers, friends and families that highlights the original work of South Australian songwriters.

The curated South Australian live music series is performed at Adelaide Airport every Friday afternoon, plus alternate Saturdays and Sundays. The 20 original artists performing in T1 have presented 150 live shows to a potential audience of 500,000, and another 100 shows are programmed for 2015.

To celebrate this collaboration, Adelaide Airport and Music SA have produced a limited edition download-only compilation featuring songs by 16 artists that have performed in the series. 2000 limited edition cards were made available free from Adelaide Airport T1 retailers.

"South Australia has some of the best singer-songwriters in the Country," said Music SA General Manager Lisa Bishop.

"We're really pleased to co-present this quality compilation with the generous support of all the participating artists, and our partner Adelaide Airport. It's quite exciting to think that this music might soon be taking off to all kinds of wonderful destinations. It's also a nice way to share this great recorded music with people who enjoy the live performances."

Adelaide Airport Managing Director, Mark Young, said "We think this is a wonderful extension of the partnership that we already have in place with Music SA and local artists. Not only can our customers hear great live music while waiting for their flight, they can take a piece of South Australian music with them on their travels, whether it be interstate or overseas."



Turning over a new LEAF

An electric car built out of plastic bags and water bottles has joined Adelaide Airport's vehicle fleet as part of its commitment to a low carbon future.

The Nissan LEAF (Leading, Environmentally-friendly, Affordable Family car) purchased by Adelaide Airport for use by the car park team, runs purely on electricity and has a range of 170km. Adelaide Airport has set up a charging station in the car park.

Nissan says the interior and bodywork of the LEAF is made with "anything from water bottles to plastic bags, to old car parts and even second hand home appliances".

Adelaide Airport is recognised by the Airport Carbon Accreditation program for managing and reducing their carbon emissions and certified as Airport Carbon Accredited at Level 2 (Reduction) for its commitment to reducing its carbon footprint.



The Nissan LEAF is 100% electric. You will never put even a drop of petrol in it. Ever. It produces zero CO2 tailpipe emissions. In fact it doesn't even have a tailpipe. Instead it depends on one of the most advanced lithium-ion batteries ever developed.

Bike brigade land for Tour Down Under



Photo: South Australian Tourism Commission

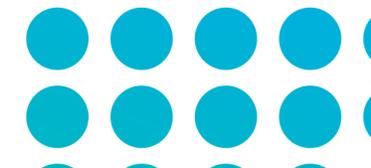
A record number of bicycles passed through the Adelaide Airport's main terminal during January's Tour Down Under (TDU).

On Sunday 25 January, at the conclusion of the event, 1421 bicycles were checked in on departing flights. The following day saw 1653 bikes pass through the terminal.

Adelaide Airport worked closely with TDU organisers and airlines to make the arrivals and departures process as seamless as possible.

The airport offered a free bicycle box recycling service, with a dedicated staff member assisting arriving cyclists to dispose of their boxes, which could then be re-used by departing cyclists.

Special arrangements were also put in place to accept bikes at Level 0 Qantas Valet check-in area to reduce congestion at the Level 2 oversize baggage belt.





.....
 Beach
 sculptures
 on show

.....
 Thousands of people have enjoyed the incredible artistic talents of local sculptors who exhibited along Brighton Beach and at the airport as part of the Adelaide Airport Brighton Jetty Sculptures competition

Adelaide Airport was once again proud to be the major partner, building on its eight-year association with the event.

Over that time there has been a significant growth in the number of entries, the quality of the artworks and the level of prizemoney.

Adelaide Airport Marketing Manager, Justine Firth, who opened the exhibition, said the airport was always looking to create a tangible and meaningful link with the local community as part of its Community Investment Program.

“The Adelaide Airport Brighton Jetty Sculptures competition is an excellent fit for us, particularly given the airport’s close proximity to Adelaide’s metropolitan beaches,” Ms Firth said.

“You would be hard pressed to find a better setting in which such a wide cross section of the community can interact with these wonderful sculptures. There are no barriers to stop you getting up close to the artworks.”

Ms Firth said Adelaide Airport was also privileged to be given the opportunity once again to display a selection of the artworks around the airport.

“Our recently completed plaza space means we were able to exhibit larger sculptures in an outdoor setting as well as within our main terminal,” she said.

“This made the exhibition even more accessible and provides excellent exposure for the artists given well over 20,000 passengers pass through our terminal every single day.”



.....
 Parafield
 Gardens 50th
 anniversary

Parafield Gardens Primary School has celebrated its 50th birthday with a special visit by a Parafield Airport-based Helistar helicopter.

The visit included a flyover while students spelt out the number ‘50’ on the school oval, before the helicopter landed on the oval to give students a close-up view.

Parafield Airport assisted with the visit and organised for photos to be taken on the day.