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THIS ISSUE



**ADELAIDE AIRPORT LIMITED
COMMUNITY NEWSLETTER
SEPTEMBER 2014**

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CONTACT



ADELAIDE AIRPORT LIMITED
1 JAMES SCHOFIELD DRIVE
ADELAIDE AIRPORT, SOUTH AUSTRALIA 5950
TELEPHONE 08 8308 9211 FAX 08 8308 9311
EMAIL: AIRPORT@AAL.COM.AU
WWW.ADELAIDEAIRPORT.COM.AU

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MD's comments

Mark Young

We've reached the end of another very busy financial year for Adelaide Airport Limited (AAL). While the annual report will be released later in 2014, I'm pleased to report that our passenger results again show strong growth. According to statistics recently released by the Bureau of Infrastructure, Transport and Regional Economics Adelaide Airport is Australia's fastest growing capital city airport.

The standout continues to be our international passenger growth, which came in at 25 per cent above the previous year. This is the third year in a row we have achieved double digit international growth - a remarkable achievement.

In April we welcomed Cathay Pacific's flight schedule change, which opened up direct same day connections with mainland China for the first time. This has already resulted in a 56 per cent increase in forward bookings.

Our success wholly depends on the quality of the people we have working in our organisation, and to that end I was delighted that AAL was announced as the Bronze winner of the Airports Council International Asia-Pacific Human Resources Excellence Recognition 2014 award. We place a high priority in attracting and retaining the best possible staff, and it is pleasing to receive recognition for our efforts at an international level.

We now enter another important phase of our ongoing development. In July, we released Adelaide Airport's 2014 Preliminary Draft Master Plan (PDMP),

which sets out our future direction for the next five years and out to a planning horizon of 20 years.

We should remember that the airport is a significant economic and employment generator for South Australia. It currently contributes \$2 billion annually to the State economy, and we expect that figure to double over the next 20 years. We also expect our on-airport workforce will reach more than 12,000 in this time.

Infrastructure upgrades identified in the PDMP that we expect to undertake in the next five years include a new office tower and hotel adjacent T1, and more retail space and airline lounges. We're already nearing completion on two key projects - namely the expansion of the southern apron for aircraft parking, and expansion of our international gates and arrivals area.

The PDMP is currently out for public consultation, and we have already received excellent feedback from stakeholders and the local community at our first public meeting in early August. As always, any airport growth must be balanced with the views of the community and with taking a sustainable approach to development. Public consultation plays a crucial role in achieving this balance.

As we remind our stakeholders, the Master Plan is about the art of the possible, not necessarily the probable. But our clear vision is to become a top tier business centre in the Asia Pacific region, and I believe we are undertaking the right strategies to achieve this goal.



Adelaide Airport Draft Master Plan released

Adelaide Airport has released its 2014 Preliminary Draft Master Plan (PDMP), highlighting its plans for growth, jobs creation and sustainable economic development over the next 20 years.

Adelaide Airport continues to grow as a major economic and employment

generator in South Australia and over the next two decades plans to double the \$2 billion it already contributes annually to the State economy.

Over the next five years, the Master Plan envisages approximately \$1 billion in on-airport investment and the creation

of a further 3,500 new jobs, which will take the airport's total on-site workforce to more than 12,000. The airport will also continue to welcome more airlines and cater for more flights to more destinations domestically and internationally.

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Adelaide Airport Draft Master Plan released *cont*

Potential infrastructure projects over the next five years include a hotel, expansion of the southern end of the main terminal, expansion of the international arrivals hall, additional international arrival gates, expanding the main security check point, and more retail space and airline lounges. Construction of a new general aviation terminal is also being considered.

Adelaide Airport Managing Director, Mark Young, said Adelaide Airport had recorded strong growth in aviation and infrastructure development since the previous Master Plan in 2009.

"Adelaide Airport has consistently been Australia's fastest growing capital city airport, with more than 7.6 million passengers passing through the terminal in the past year," Mr Young said.

"Over the past five years we've built a multi-level car park, a new plaza with retail space and other amenities, supported Airservices Australia's construction of a state-of-the-art air traffic control tower and have invested in the capacity of our airfield.

"We anticipate ongoing international passenger growth of 5.8 per cent and domestic growth of 4.1 per cent per annum over the next 20 years.

"As a major economic and employment generator, the growth of Adelaide Airport is inextricably linked to the development of South Australia. It's vital we plan and commit to appropriate levels of infrastructure to stay ahead of this growth and maintain our reputation as one of Australia's most modern airports.

"It's also essential we look beyond our borders and look to fulfil our vision to become a top tier business centre in the Asia Pacific region."

Mr Young said any airport growth had to be balanced with the views of the community and with taking a sustainable approach to development.

"With this growth comes the responsibility to ensure any airport development is balanced with surrounding land uses and considerations of the community and stakeholders," Mr Young said.

"The Master Plan is just one part of our ongoing consultation with the community. Adelaide Airport was one of the first airports in Australia to set up regular interaction with residents, business, government and stakeholder representatives to discuss all aspects of our operations, including aviation infrastructure, landside infrastructure,

aircraft noise, land use, ground transport and the environment.

"Ultimately, this Preliminary Draft Master Plan seeks to provide, to the best of our current knowledge and forecasts, clarity and certainty on growing and developing Adelaide Airport in a well-planned and logical manner, which is consistent with our central role in the development of the State as a key infrastructure asset."

The PDMP is on public display until October 2014. Adelaide Airport encourages written comments from the community either via email to aamasterplan@aal.com.au or by post addressed to 'Adelaide Airport Master Plan, Adelaide Airport Limited, 1 James Schofield Drive, Adelaide Airport SA 5950'.

The Draft Master Plan can be viewed at www.adelaideairport.com.au.

Once Adelaide Airport has reviewed comments on the PDMP, a revised Draft Master Plan will be prepared and submitted to the Federal Minister for Infrastructure and Regional Development for consideration later in 2014.

As a MAJOR ECONOMIC and EMPLOYMENT GENERATOR, the growth of Adelaide Airport is inextricably linked to the development of South Australia



Cathay Pacific's 4-DAY A WEEK SERVICE has opened up significant inbound tourism opportunities as well as NEW EXPORT OPPORTUNITIES for South Australian producers

Passengers flock to Cathay following schedule change

Changes to Cathay Pacific's flight schedule in April, allowing early morning direct flights from Adelaide to Hong Kong, has seen a significant jump in the airline's advance bookings.

The four-day a week service, which arrives in the curfew shoulder period and departs at 6.30am, now flies direct to Hong Kong rather than via Melbourne, allowing same day connections with mainland China, Taiwan, Korea and Japan. This has opened up significant inbound tourism opportunities as well as new export opportunities for South

Australian producers whose products can now reach Beijing and Shanghai in less than 24 hours.

Following this change in flight schedule, Cathay Pacific has reported that forward passenger bookings from China to Adelaide are up 56 per cent. Bookings out of Adelaide are up 76 per cent, Hong Kong to Adelaide bookings are up 30 per cent, and UK passenger numbers are up 43 per cent.

There is particularly strong growth from international markets in Business and Premium Economy cabins.

For passengers departing from SA, the new services provide shorter travel times and better connections to China, Asia, India, London, USA and Canada.

In addition to the benefits for tourism and exports, the new schedule has created local jobs. For example, Alpha Catering has employed additional staff with the new direct Adelaide to Hong Kong flights now catered in Adelaide, not Melbourne.

More SA products are now served on Cathay's flights, including Maggie Beer ice cream and Zonte's Footstep Shiraz from McLaren Vale.



Adelaide Airport records double digit international growth for the third consecutive year

Adelaide Airport Limited (AAL) has reported strong total passenger growth of 5.0 per cent and outstanding international passenger growth of 25.5 per cent for the financial year ended 30 June 2014.

International passenger growth reflects both an improvement in load factors and a +17.0 per cent increase in capacity, largely due to the commencement of AirAsia X and Jetstar's international services in the second quarter which brought low cost international travel to the Adelaide market and the option of a second carrier on several popular routes.

The international growth continues the trend of outstanding international

passenger growth at Adelaide Airport over the last few years, with growth of 13.0 per cent and 14.8 per cent reported for FY12 and FY13 respectively.

Adelaide Airport Managing Director, Mark Young said, "The 25.5 per cent international passenger growth seen at Adelaide Airport is a remarkable result and crowns three consecutive years of double digit international passenger growth.

"Our consistent growth has caught the attention of international carriers and resulted in a substantial improvement in the availability of direct services out of Adelaide. We now have 53 international services operating directly from Adelaide

per week, compared to 33 this time three years ago."

Domestic performance was strong despite the tough operating environment with domestic passengers growing 3.5 per cent to 6.2 million for the year. The domestic growth reflects both an improvement in average load factors and capacity increases across the network, with an additional 238,000 (3.1 per cent) seats in comparison to the previous corresponding period.

Regional passengers decreased by 4.7 per cent on prior year primarily as a result of a reduction in resource industry related traffic, however, this somewhat stabilised in the second half.

Pax ('000s)	Quarter to Date			Financial Year to Date		
	Jun - 14	Jun - 13	Growth (%)	Jun - 14	Jun - 13	Growth (%)
Domestic	1,519	1,470	3.4%	6,213	6,005	3.5%
International	237	178	32.8%	908	724	25.5%
Regional	143	146	-2.4%	575	604	-4.7%
Total	1,899	1,795	5.8%	7,696	7,332	5.0%



Airport food mandalas highlight need to reduce food waste

The coffee and snacks that airport customers consume every day were turned into giant 'recycled' artworks to illustrate how many resources are used to grow, make and transport simple food items in an exhibition to mark World Environment Day in June.

Adelaide Airport employed artists to create three mandalas (circles) showing the incredibly complex process involved in creating something as simple as a bread roll, a muffin, a cup of coffee and a bowl of rice.

Adelaide Airport Environment Manager, Stephanie Bolt, said the airport wanted to highlight concerns about the amount of food scraps that are thrown away, instead of being recycled and that

end up as landfill, creating harmful greenhouse gas emissions.

"These mandalas show, from the outer rings to the finished product in the middle, the incredible resources required to produce the simplest foods," Ms Bolt said.

"Our simple message is, when we waste food, we waste these resources, and food in the bin ends up in landfill. Every tonne of this landfill creates 1.6 tonnes of greenhouse gas emissions.

"We can all do our bit by recycling food scraps to make compost, soil and mulch products.

"We hope this display helps our customers realise how they can play

their own small part in recycling, and reducing greenhouse gas emissions."

Adelaide Airport provides food waste recycling bins for its food-based tenants in the main terminal, which so far is stopping the equivalent of 7 tonnes of food scraps per year from going to landfill.

Both Adelaide and Parafield Airports became the first airports in Australasia to be awarded Level 1 Airport Carbon Accreditation by Airports Council International for accurately accounting for carbon emissions. Adelaide Airport also has facilitated the construction of a stormwater harvesting scheme to the south of the main runway.



Adelaide Airport wins international HR award for employer branding

Adelaide Airport has been recognised by Airports Council International (ACI) for its employer branding initiatives to attract and retain staff.

The airport was announced as the Bronze winner of the ACI Asia-Pacific Human Resources Excellence Recognition 2014 at ACI's Asia-Pacific Regional Assembly in Seoul, South Korea in May. The award was judged on innovation, effectiveness and proven contribution to the airport business.

Adelaide Airport Executive General Manager, People & Culture, Sue Doyle, said the award was strong recognition of the company's efforts to become an attractive place to work, and attract candidates both locally, interstate and even overseas.

"We're always looking for ways to attract the highest possible calibre of candidates to Adelaide Airport Limited (AAL). Just in recent times we've employed people who had previously worked at Sydney, Brisbane and even Christchurch airports," Ms Doyle said.

"Once they're working with us, we want to ensure employees enjoy what they do and are valued by the organisation.

"Making all employees feel part of an organised, high achieving team while striking the right work-life balance is a key part of our HR focus."

AAL offers staff benefits that might be considered 'above and beyond' in other companies - including salary continuance and life insurance, 12 weeks maternity leave (on top of the Government's 18 weeks), two days paid study leave a year, flexible working arrangements (where operationally possible) and a wellness program.

The company encourages cross training, leadership and professional development, and has an innovation team of 'fresh thinkers' that generate ideas to improve the business. It also offers leave for obligations such as Defence Reservists, emergency services volunteers and opportunities to volunteer with our Community Investment partners.

Ms Doyle said when asked what they liked about their workplace, AAL employees highlighted attributes such as friendliness of co-workers, exciting atmosphere, variety of work, and training and development opportunities.

"While we're a relatively small company (approximately 135 employees) we manage an international airport precinct that employs 8,000 people, and caters for 7.6 million passengers a year," she said.

"We are often the first 'face' of South Australia to interstate and overseas visitors, so we think it's vitally important we attract the best employees available.

"We seek to encourage pride in our workplace by the way in which we all contribute to the airport business by living the company values."

As an *ICONIC SOUTH AUSTRALIAN BRAND* and gateway to the region, we play an integral role in attracting talented people to the State



Special koala treat for international passengers

Koalas rescued by Fauna Rescue of SA have visited Adelaide Airport to welcome arriving international passengers, in an initiative with Adelaide Airport and Emirates Leisure Retail (which operates the Hudsons Coffee chain in Australia) to raise the plight of injured and orphaned koalas in the State.

Passengers had the opportunity to meet the koalas and talk to their carers in the Thomas Cooper Bar directly adjacent the international arrivals area.

Airport visitors were also offered

free koala cupcake tastings, while Hudsons Coffee donated money from purchases on the day to Fauna Rescue of SA's Koala Fund.

Fauna Rescue of SA Chairperson, Liz MacGuinness said the koala 'meet and greet' at Adelaide Airport was a great opportunity to raise awareness about the hundreds of sick, injured or orphaned koalas who need care and attention before being released back into the wild.

"Fauna Rescue is SA's largest wildlife rescue organisation caring for sick, injured and orphaned koalas," Ms MacGuinness said.

"Our carers can receive up to 20 calls per day for koalas in need. All koalas that are rescued must undergo veterinary tests, and we need help to pay vet bills, as well as funds to obtain more equipment such as flagging poles, koala rescue cages and to build koala enclosures.

"We are a non-profit voluntary organisation and do not receive any government funding. We rely solely on the generous donations of the public and fundraising opportunities."

For more details on Fauna Rescue of SA, go to www.faunarescue.org.au.

Taking the finest oral health care to SA's furthest corners

More isolated South Australians will receive much-needed oral health care as a result of a joint collaboration between Adelaide Airport Limited (AAL) and the Royal Flying Doctor Service (RFDS).

Adelaide Airport's financial commitment will make certain that the success of the RFDS Remote Oral Health Program continues for an additional three years. As Program Partners, AAL will facilitate a greater reach to more remote communities such as the Birdsville Track and Gawler Ranges.

The program began as a two-year pilot concentrating on South Australians residing in remote areas such as Marree, Marla and Oodnadatta. The joint efforts of the RFDS and the University of Adelaide School of Dentistry saw 'fly-in' dental and oral health education services provided to once overlooked, isolated communities.

Adelaide Airport Managing Director, Mark Young, said the new association was considered an important one within the Airport's community.

"Adelaide Airport is proud to partner with the RFDS and assist its efforts to take the finest health care to the furthest corners," Mr Young said.

"We have an excellent longstanding relationship with the RFDS. They are a vital part of the fabric of Adelaide Airport and make an incredible contribution to the State."

Aside from offering essential oral health care to remote and regional communities, this program also provides fifth year dental students and third and final year oral health care students with significant practical experience and exposure, which may build capacity of health professionals prepared to work in rural and remote locations in the future.

Whilst Adelaide Airport has been a longstanding supporter of the RFDS, the Airport community is looking forward to a new stage in the relationship.



Improved security facilities to cater for more visitors and travellers

As Australia's fastest growing capital city airport, Adelaide Airport is catering for more flights to and from more destinations than ever before. And whilst, this means we are providing travellers with a greater choice of direct routes, flight times and fare options, this also means our airport is becoming busier.

That is why in recent times, the security queues at the main screening point have, at times, been less than optimal. Adelaide Airport has been working with airline customers to resolve this problem and in August introduced a fourth security lane to cater for the increased numbers of visitors and travellers frequenting our terminal.

The level of queuing will continue to be closely monitored and we are grateful to our staff and customers for their patience whilst the investment has taken place.

Adelaide Airport is committed to making the passenger experience a pleasant one and will always look for opportunities to improve our facilities and services.



Making air travel more accessible

The process of getting to and from an airport is simply too mind-boggling for some. That is why Adelaide Airport Limited (AAL) has thrown its support behind Autism SA in a plight to make air travel more accessible, especially for those individuals living with Autism Spectrum Disorders (ASD).

In the lead up to the 2013 Asia Pacific Autism Conference held in Adelaide, AAL joined forces with Autism SA to create a manual that would ease the airport process and ensure that the activity of travelling to and from the airport was a less daunting one for delegates.

Two resources were created to support people with this disability and have

since been introduced as permanent Adelaide Airport endorsed guides for people living with an ASD. AAL was delighted to receive an Autism SA Business Partnership Award in recognition of these efforts. Adelaide Airport Managing Director, Mark Young, believes that these partnerships are an integral part of Adelaide Airport's overall success.

"Adelaide Airport is the major gateway to the State and provides us with an important opportunity to invest in community initiatives and programs that affect all South Australians," he said.

"Our customer service team works hard to ensure that our world class terminal

is accessible to all people, including passengers and visitors with disabilities or special needs."

For more information on Adelaide Airport's facilities please visit our website <http://www.adelaideairport.com.au/air-travel/passengers/special-assistance>.



OZ Minerals Managing Director Terry Burgess (centre) with artist Warren Pickering (left) and Anna Small (right).

Celebrating talented visual artists in South Australia

Adelaide Airport's main concourse has become home to two stunning copper sculptures, titled Metamorphosis, in celebration of the 2014 South Australian Living Arts (SALA) Festival.

The sculpture is the work of SA-based artists, husband and wife Anna Small and Warren Pickering who were the joint recipients of the 2014 OZ Minerals Copper Sculpture Award. The Award provides recipients with copper and funding to create an original artwork.

Inspiration for their pieces was drawn from scientific illustration drawings and resulted in three dimensional abstractions of shapes of plant life. Anna and Warren describe the award as the highlight of their career to date.

OZ Minerals Managing Director and CEO, Terry Burgess, said the artists' visually impressive copper sculptures had transformed the practical metal into an exquisite artwork.

"We are proud to support local artists and provide them with opportunities to extend their skills with new materials. Anna and Warren's sculptures highlight the beauty of copper in all its forms and make a stunning impact in Adelaide Airport."

Adelaide Airport Managing Director, Mark Young said, "We're excited once again to have an opportunity to show travellers from around the world the outstanding artistic talent we have in this State. Displaying the successful

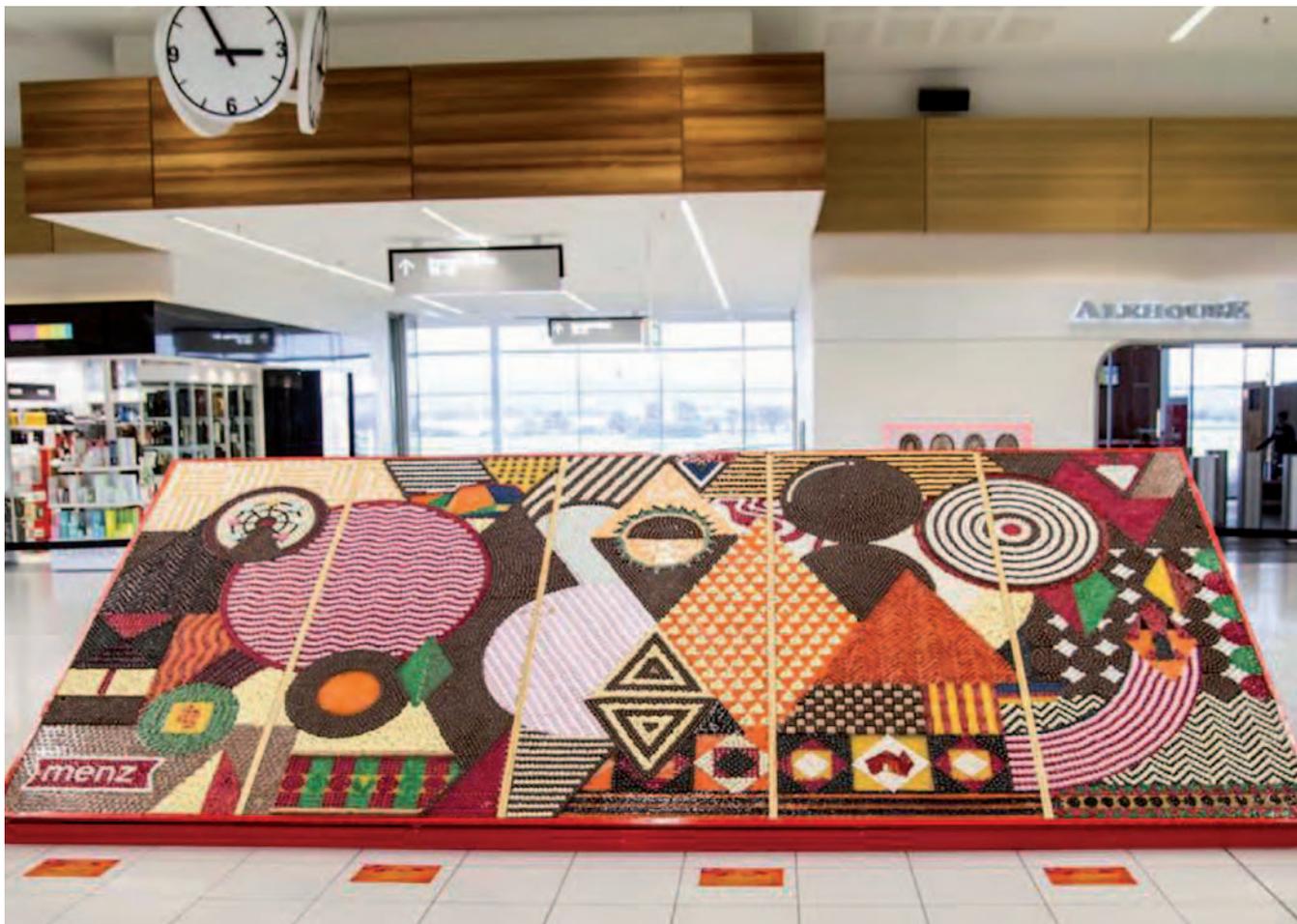
It's great to be able to **SHOWCASE OUTSTANDING ARTISTIC SA TALENT**



artists' sculptures in our main terminal allows us to share our appreciation for these beautiful sculptures with the thousands of customers who pass through each day. Warren and Anna have produced wonderfully detailed pieces that will no doubt attract attention, just as last year's winning sculpture did."

As part of Adelaide Airport's sponsorship of the SALA Festival for 2014, the main terminal also played host to the 'Wild is the Wind' Art Exhibition.

Australia's BIGGEST lolly mural



Have you ever wondered what 34,000+ lollies would be like in art form? For the month of July Adelaide Airport was home to Robern Menz's interpretation of Australia's biggest lolly mural, measuring 5m x 2.4m.

Complete with FruChocs, Crown Mints, Choc Honeycomb and more, the

colourful artwork was South Australian inspired and depicted more than a dozen SA icons including the Mall's Balls, frog cakes, and our two AFL teams. The Adelaide Airport plaza also made an appearance on the display.

If you missed seeing the display the mural will also be featured at other key



We are *PASSIONATE* about South Australia

events and locations, including the Churchill Centre, Rundle Mall and the Royal Adelaide Show.

International arrivals upgrade

Adelaide Airport recently completed the construction and reconfiguration of Gates 15 and 19 to provide international boarding for two additional aircraft. This investment furthers Adelaide Airport's swing gate capability allowing both domestic and international aircraft to utilise the same gates at different times in the day.

