

COVID-19 Recovery

The following information has been prepared by Adelaide Airport Limited (AAL) for communities potentially affected by the return of regular operations at Adelaide Airport.

Introduction

Adelaide Airport is the gateway to South Australia and South Australia's largest single employment site, making a significant contribution to the South Australian economy each year. Regular Passenger Transport Services returning to Adelaide Airport are a positive step for South Australia and the business, freight, tourism, and social activities that it supports. While our air traffic forecasts indicate the number of flights, and therefore noise impact, are unlikely to return to 2019 (pre-COVID-19) levels until at least 2023, with an increase in aircraft activity, some members of the community may experience more frequent noise than they experienced during COVID-19.

AAL is committed to working with stakeholders in the aviation industry to minimise the impact of aircraft noise on the community.

Background

The extraordinary impact on the aviation industry as a result of COVID-19 has seen Adelaide Airport operate well below its usual capacity in the first half of 2020 with air traffic reduced to minimal domestic and essential services. During this time, the surrounding community have experienced significantly less noise from aircraft than usual.

The South Australian Government has now lifted travel restrictions with some states and territories, and other states and territories are expected to follow, subject to

State and Commonwealth Government guidance. In preparation for flights to be gradually reintroduced to Adelaide Airport, AAL has initiated a range of processes and protocols to be implemented that are designed to ensure a safe, coordinated, efficient and timely operational recovery.

What to expect

A gradual increase of domestic air traffic is expected in the second half of 2020.

A weekly international passenger service from Singapore Airlines commenced in late May. AAL has been in ongoing discussions with all of our international carriers on how services might resume once international border restrictions are eased. It is too early to know when or if other international services will return in 2020.

Regional passenger services, Fly-In Fly-Out (FIFO) services, dedicated freighters, Royal Flying Doctors Service (RFDS) and general aviation flights have continued to operate throughout COVID-19 and no significant change to these services is expected.

What it means

Members of the community in close proximity to the airport and located under flight paths may notice more overhead aircraft noise as a result of increased volumes of air traffic as we recover from COVID-19.

Curfew arrangements from 11:00pm to 6:00am remain unchanged. For more information on the Adelaide Airport Curfew, please refer to the [Curfew factsheet](#), or the Commonwealth Department of Infrastructure [website](#).

Where can I find more information?

News announcements regarding flights and services returning to Adelaide Airport will be posted to our [Facebook](#), [Twitter](#) and [Instagram](#) accounts. Specific enquiries about services can be directed to airlines or through the Adelaide Airport [Feedback & Enquiries](#) page.

Noise Complaints & Enquiries

Federal Government regulatory body, Airservices Australia, is responsible for managing complaints and enquiries about aircraft noise and operations through its dedicated Noise Complaints and Information Service (NCIS).

A complaint or enquiry to Airservices can be made via the following:

Online: Airservices [NCIS](#) or [WebTrak](#) service

Phone: 1800 802 584 (freecall)*

Fax: (02) 9556 6641

Mail: Noise Complaints and Information Service, PO Box 211, Mascot NSW 1460

* Please note phone enquiries to Airservices Australia have been temporarily suspended.

Enquiries related to airport ground-based noise can be made through the Adelaide Airport [Feedback & Enquiries](#) page.

