

## MEDIA RELEASE

## Monday 15 April, 2024

## Valet parking launches at Adelaide Airport for all travellers

Adelaide Airport has launched a new valet parking service which, for the first time, will be available to all travellers flying out of Adelaide Airport.

Customers will be able drop off their vehicle directly outside the southern doors of the terminal, hand their keys to a valet attendant and head straight upstairs to check-in.

It will be the first time all customers will be able to access the valet services. Qantas previously operated a valet service for Qantas customers up to early 2020.

The service will be available seven days a week / 365 days a year from 4.30am until 11.30pm. It will be operated with the expert support of First Class Valet – a national operator of valet services for major venues and events.

Adelaide Airport Managing Director, Brenton Cox, said any customer, flying with any airline, to any destination will be able to use valet parking.

"Our new valet at Adelaide Airport will offer a convenient service and excellent value for our customers. Simply pull up out the front of our southern entrance, hand your keys to the valet attendant and head upstairs for your flight," Mr Cox said.

"The valet service will be open from check-in for the first early morning flights until after the last of the late-night flights arrive.

"Drive up rates start at \$85 for one day with the daily rate reducing for longer bookings. A seven-day booking will be \$345 if you just drive up, while lower rates will be regularly available for customers who book online.

"For travellers heading away for nine or more days, it actually works out cheaper to use our valet service than parking in the short-term terminal car park.

"Vehicles will be stored in a secure outdoor parking area. Initial capacity will be approximately 270 vehicles but with the option to expand the service as demand increases.

"We'll also be listening to our customers over the first few months to hear about the products and services they want in a valet service and look to meet these customer needs in our future development."

Mr Cox said Adelaide Airport was also constructing a new outdoor short-term car park adjacent to the existing multi-storey car park to cater for strong demand for the convenience and control of drive-up parking.

"With our parking facilities again reaching 100 per cent at peak times, we are expanding our short-term car parking, initially through additional at-grade parking adjacent the multi-storey car park," he said.

"Improved signage at the long-term car park, taxi layoff and rideshare pickup areas has also been installed over the past year to improve wayfinding for customers arriving back at Adelaide Airport."

To book Valet Adelaide Airport online, go to parkadl.com.au

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